JSD Communication Fix

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This Bulletin is for installers experiencing problems communicating to the JSD-80 using a USB to RS-232 Serial Adapter.

These are examples of types of issues that may be seen using some Serial Adapters. Note that the problems are not limited to just these scenarios.

- Verify errors while saving profiles.
- Levels set that the end user did not modify.
- Sound disappearing after disconnecting from the GUI.
- Audible static or noise on some or all channels after connecting to the GUI.
- An inability to connect or disconnect from the GUI.

For proper operations, we recommend using the CP Tech USA USB serial adapter (CP-US-03) [see photo below]. Any other device may make you susceptible to many of the issues stated above.

CP Tech USA USB serial adapter (CP-US-03)