

DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

[Docket No. FR-4366-N-01]

Notice of Funding Availability for Service Coordinator Funds for Fiscal Year 1998

AGENCY: Office of the Assistant Secretary for Housing-Federal Housing Commissioner, and Office of the Assistant Secretary for Public and Indian Housing, HUD.

ACTION: Notice of funding availability (NOFA) for Service Coordinators for Fiscal Year 1998.

SUMMARY: This notice announces the availability of \$13 million for the Service Coordinator Program. This program provides funding for the employment and support of service coordinators in public and assisted housing developments (including conventional public housing, Rural Housing Service (RHS) Section 515/8, Section 8 existing project-based and moderate rehabilitation developments, Section 202 and 202/8, 221(d)(3) and 236 developments) designated for the elderly and persons with disabilities. Service coordinators help residents obtain supportive services from the community that are needed to enable independent living and aging in place.

Eligible applications will be funded through separate lotteries, one for Public Housing developments and one for assisted housing developments. Public Housing developments with expiring Fiscal Year (FY) 1995 Elderly Service Coordinator grants that have expended at least 80 percent (80%) of their grant funds by the application deadline date will be funded as an Office of Public and Indian Housing (PIH) priority prior to doing a general lottery. (One-year renewal funding for FY 1992 Section 202 and Section 202/8 projects is currently available under a December 5, 1997 memorandum from Albert Sullivan to the Field Office Multifamily Housing Directors.)

This NOFA contains information concerning: the purpose and background of the NOFA, and the funding level provided; eligible applicants and activities and award requirements; and the application requirements and steps involved in the application process.

APPLICATION DUE DATE: Completed applications (an *original and two copies*) must be submitted no later than 6:00 pm, local time, on August 4, 1998 to the addresses shown below. See below for specific procedures governing the form of application submissions

(e.g., mailed applications, express mail, overnight delivery, or hand carried).

ADDRESSES: Applications must be submitted to the appropriate Multifamily HUB or Multifamily Program Center, or Public Housing Field Office (a list of these offices is found in Attachment A to this notice). Applicants should submit *one original and two copies* of the application to their HUD Field Office. Applicants should not submit any copies of their applications to HUD Headquarters.

Application Procedures. Mailed Applications. Applications will be considered timely filed if postmarked on or before 12:00 midnight on the application due date and received by the designated HUD Office on or within ten (10) days of the application due date.

Applications Sent by Overnight/Express Mail Delivery. Applications sent by overnight delivery or express mail will be considered timely filed if received before or on the application due date, or upon submission of documentary evidence that they were placed in transit with the overnight delivery service by no later than the specified application due date.

Hand Carried Applications. Hand carried applications to HUD Field offices will be accepted during normal business hours before the application due date. On the application due date, business hours will be extended to 6 pm.

FOR APPLICATION KITS, FURTHER INFORMATION, AND TECHNICAL ASSISTANCE:

For Application Kits. Application kits and any supplemental information may be obtained as follows: Multifamily assisted housing owners should contact the Multifamily Housing Clearinghouse at 1-800-MULT70 (1-800-685-8470); Public Housing Agencies (PHAs) should call the PIH Resource Center at 1-800-955-2232. Persons with hearing or speech impairments may call the Center's TTY number at 1-800-483-2209 to obtain an application kit. The application kit will also be available on the Internet through the HUD web site at <http://www.hud.gov>. When requesting the application kit, please refer to the Service Coordinator Program. Please make sure to provide your name, address (including zip code), and telephone number (including area code).

For Further Information and Technical Assistance: Assisted housing owners should contact Multifamily HUB or Multifamily Program Center staff and PHAs should contact the PIH Resource Center at 1-800-955-2232. Owners of Section 515 developments funded

through the Rural Housing Service should contact the Multifamily HUB or Multifamily Program Center in the HUD Field Office that normally provides asset management to that development. Additionally, all potential applicants may want to review Handbook 4381.5 REV-2, CHG-2, "The Management Agent Handbook," for further guidance on service coordinators. While HUD staff may assist applicants in identifying those parts of their applications that need substantive improvement, HUD regulations forbid field office staff from advising applicants how to make such improvements (24 CFR 4.26).

All program documents referred to in this NOFA are accessible through HUDCLIPS on HUD's web site. The URL for the HUDCLIPS Database Selection Screen is <http://www.hudclips.org/subscriber/cgi/legis.cgi>. These notices are in the Handbooks and Notices—Housing Notices database. Enter only the number without the letter prefix (e.g., 94-99) in the "Document Number" to retrieve the program notice.

SUPPLEMENTARY INFORMATION:

Paperwork Reduction Act Statement

The information collection requirements contained in this notice were submitted to the Office of Management and Budget for review under the provisions of the Paperwork Reduction Act of 1995 (44 U.S.C. 3501-3520) and have been assigned OMB control number 2577-0198. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid control number.

I. Authority; Purpose, Amount Allocated; and Eligibility

(A) Authority

(1) *For Multifamily Assisted Housing Developments.* Section 808 of the Cranston-Gonzalez National Affordable Housing Act (Pub. L. 101-625, approved November 28, 1990), as amended by sections 671, 674, 676, and 677 of the Housing and Community Development Act of 1992 (Pub. L. 102-550, approved October 28, 1992), provides authority for service coordinators in multifamily assisted housing developments.

(2) *For PHAs.* Section 673 of the Housing and Community Development Act of 1992 (42 U.S.C. 1437g) provides that PHAs may receive additional annual contributions for any development to cover the cost of employing or otherwise retaining the services of a service coordinator.

(B) Purpose

The Service Coordinator Program provides funding for the employment and support of service coordinators in public and assisted housing developments designated for the elderly and persons with disabilities. Service coordinators help residents obtain supportive services from the community that are needed to enable independent living and aging in place.

A service coordinator is a social service staff person hired or contracted by the development's owner/management company or the PHA. The coordinator is responsible for assuring that elderly residents, especially those who are frail or at risk, and those non-elderly residents with disabilities are linked to the supportive services they need to continue living independently in that development. The service coordinator, however, may not require any elderly or disabled family to accept the supportive services.

(C) Amounts Allocated

This NOFA makes available a total of \$13,000,000 in FY 1998 funding from the \$55,000,000 earmark in the Community Development Block Grants Fund account, 110 Stat. 2887, September 26, 1997. This \$13,000,000, which will be equally allocated to programs administered by PIH and the Office of Housing is from the amount appropriated for public and assisted housing self-sufficiency programs. This \$13,000,000 is being made available to provide service coordinators for conventional public housing, Section 8 existing project-based or moderate rehabilitation developments, and 202, 202/8, 221(d)(3) and 236 developments. All requests must be for eligible developments which are housing for the elderly and persons with disabilities.

(1) *Exhaustion of Public Housing Service Coordinator Program Funds.* When the funding for public housing developments under the Service Coordinator Program is exhausted, PHAs may use other eligible funds such as PIH grants (e.g., Comprehensive Grants, Economic Development and Supportive Services (EDSS) funds, or other operational funds) to employ a service coordinator.

(2) *Exhaustion of Multifamily Assisted Housing Service Coordinator Program Funds.* When the funding for multifamily assisted housing developments under the Service Coordinator Program is exhausted, owners may request processing under Housing's Management Agent Handbook 4381.5, REV-2, CHG-4, Chapter 8. This Handbook provides

procedures for requesting funding for a coordinator using residual receipts, the budget-based rent increase process, contract rents adjusted by the Annual Adjustment Factor (AAF) or the Project Rental Assistance Contract (PRAC). Section 8 approvals must be consistent with current policy.

(3) *Renewal of Grants.* All grants funded under this NOFA are renewable, subject to the availability of funds.

(D) Eligibility

(1) *General.* PHAs and owners of eligible multifamily assisted housing developments may request Service Coordinator Program funding. To be eligible, a development must have frail or at-risk elderly residents and/or non-elderly residents with disabilities who together total at least 25 percent of the building's residents (not applicable to expiring FY 1995 Elderly Service Coordinator Grants).

(2) *Single applicants.* A PHA or an assisted housing owner may submit an application for one or more developments that it owns.

(3) Joint Applications.

(a) Two or more owners and/or PHAs may join together to share a service coordinator and so submit joint applications. In the past, joint applications have been used by small developments who joined together to meet the minimum number of units required for eligibility.

(b) A PHA and an assisted housing owner may submit a joint application and share a service coordinator among developments. The application will be entered into the program lottery corresponding to the organizational type of the designated lead applicant (i.e., if the lead applicant is a PHA, the joint application will be entered in the PIH lottery and all developments in that application will be funded through PIH's allotment of funds).

(4) Public Housing Eligibility Criteria.

(a) Eligible developments must be conventional public housing, including those with expiring FY 1995 Elderly Service Coordinator grants;

(b) An eligible development (or group of developments) having at least 50 units. A sole or joint application with two or more developments having at least 50 rental units together may also apply. (Not applicable to expiring FY 1995 Elderly Service Coordinator grants.)

(c) A PHA must have a passing Public Housing Management Assessment Program (PHMAP) score. In the case of a PHA that is designated as "troubled," as a result of its PHMAP score, the PHA must provide certification that a Contract Administrator (or equivalent

organization qualified to administer Federal grants) will be administering the proposed Service Coordinator Program grant. (A Contract Administrator is not needed to administer an extended FY 1995 Elderly Service Coordinator grant.)

(d) To renew an FY 1995 Elderly Service Coordinator Grant, the PHA must demonstrate that it has spent 80 percent (80%) of grant funds by the application deadline date, and has field office approval of satisfactory performance.

(e) By the date of execution of the grant agreement an applicant must have secured online access to the internet as a means to communicate with HUD on grant matters and shall have provided at least 75 percent (75%) of the required Multifamily Tenant Characteristics System (MTCS) occupancy data to HUD.

(f) An applicant may *not* have unresolved, outstanding Inspector General audit findings.

(5) *Multifamily Assisted Housing Eligibility Criteria.* Eligible developments are those that meet the following criteria:

(a) Are one of the following program types: Section 202 and 202/8, existing Section 8 project-based and moderate rehabilitation developments (including RHS Section 515/8), and Section 221(d)(3) and 236 developments which are insured or assisted.

(b) Are designated elderly only or housing for the elderly and persons with disabilities. This includes any building within a mixed-use development that was designated for occupancy by elderly persons or persons with disabilities at its inception or consistent with title VI, subtitle D of the Housing and Community Development Act of 1992. If not so designated, a development in which the owner gives preferences in tenant selection (with HUD approval) to eligible elderly persons or persons with disabilities, for all units in that development.

(c) Have at least 50 rental units. An eligible application with two or more developments having at least 50 rental units together may also apply.

(d) Be finally closed.

(e) Be current in mortgage payments or have a current workout agreement.

(f) Are *not* on the list of "troubled" developments, consistent with Notice H-97-50, "Contract Non-Renewal Notice." Section 202 or Section 8 developments must meet housing quality standards, based on most recent physical inspection report and responses thereto. Section 221(d)(3) and Section 236 developments must be in good repair, based on most recent physical inspection report and responses thereto.

(g) An applicant may *not* have unresolved, outstanding Inspector General audit findings.

(E) Eligible Activities

Service Coordinator Program grant funds may be used to pay for the salary, fringe benefits, and related administrative costs for employing a service coordinator. Administrative costs may include, but are not limited to, purchase of furniture, office equipment and supplies, training, quality assurance, travel, and utilities.

(F) Ineligible Developments

(1) A PHA may not apply for Service Coordinator Program funding if it has an expiring FY 1995 service coordinator grant, under which it has spent LESS THAN 80 percent (80%) of the grant's available funds by the application deadline date, and/or does NOT have field office approval of satisfactory performance.

(2) A PHA may not apply for Service Coordinator Program funding for any development that has a service coordinator funded by an EDSS grant.

(3) A PHA that has *not* met its obligations under the Annual Contributions Contract (ACC) to furnish required reports. Any PHA whose number of family reports in the MTCS has *not* reached 75 percent (75%) or more of the number of occupied low-income units.

(4) An Indian Housing Authority (IHA) development is not eligible for this program.

(5) Section 202/811 Supportive Housing Projects with PRAC developments may *not* receive funds under the Service Coordinator Program. Owners of Section 202 PRAC projects may obtain funding by requesting an amendment to their PRAC contract, if necessary, or approval within the existing budget.

(6) Assisted housing applicants with existing service coordinator grants may NOT apply for renewal or extension of such grants.

(7) Assisted housing applicants may NOT have outstanding contract violations of a contractual or regulatory nature.

(8) Any applicant must comply with all applicable statutory and regulatory fair housing and civil rights laws as enumerated in 24 CFR 5.105(a). If the applicant has been charged with a violation of the Fair Housing Act by the Department or the Department of Justice or if an applicant has received a letter of noncompliance findings under Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act, or Section 109 of the Housing and

Community Development Act, the applicant is not eligible to apply for funding under this NOFA until the applicant resolves such charge or letter of findings to the satisfaction of the Department.

(G) Ineligible Activities

(1) PHAs and assisted housing owners cannot use funds available under this NOFA to extend or replace an expiring Service Coordinator Program grant or contract, except as provided under Section II(C) of this NOFA.

(2) Applicants may *not* use these monies to replace current funding from other sources for a service coordinator or for some other staff person who performs service coordinator functions.

(3) CHSP grantees may not use these funds to meet statutory program match requirements and may not use these funds to replace current CHSP program funds to continue the employment of a service coordinator.

(H) Grant Term

HUD will award new funds as three year grants, renewable subject to the availability of funds. Any renewals of existing FY 1995 PIH service coordinator grants will be for *ONE* year, consistent with existing renewal policy.

II. Application Selection Process

(A) General

Service Coordinator Program grant funds will not be awarded through a rating and ranking process. Instead, HUD will hold lotteries for all approvable applications forwarded from appropriate Multifamily HUB or Multifamily Program Center, or Public Housing Field Office (a list of these offices is found in Attachment A to this notice).

(B) Threshold Eligibility Review

(1) HUD Public Housing and Multifamily Field Office staff will review applications for completeness and compliance with the eligibility criteria set forth in Section I of this NOFA. Field Office staff will forward an application to Headquarters for entry into the lotteries if the application was received by the deadline date, meets all eligibility criteria, proposes reasonable costs for eligible activities, and includes all technical corrections by the designated deadline date.

(2) "Reasonable costs" are further discussed in the application kit, but are generally those that are consistent with salaries and administrative costs of similar programs in the jurisdiction of the HUD Field Office.

(C) Set-Aside

PIH will first fund any expiring FY 1995 Elderly Service Coordinator grants which meet the stipulations of Section I(D)(4) of this NOFA, except as otherwise specified. All remaining PIH funds will then go to the general PIH lottery (see Section II(D) of this NOFA, which follows).

(D) Lotteries

HUD will hold one separate lottery for each respective group of applicants. HUD staff will randomly select applications through these lotteries and will continue the process until each Office's allotment of approximately \$6.5 million is exhausted.

(E) Pooling of Excess Funds

At the conclusion of the two lotteries, any remaining funds from both the PIH and assisted housing allocations will be pooled. Pooling these excess funds will allow HUD to determine if one or more additional grants are possible. In order to use as many of the residual funds as possible, HUD will conduct an additional lottery for any unfunded applicants (i.e., from both PIH and assisted housing) requesting a grant in an amount equal to or less than the pooled amount.

III. Application Submission Requirements

(A) General

Each application must be submitted in one original and two copies. Applications may not be sent by facsimile (FAX).

(B) Required Certifications, Assurances and Other Forms

All applications for funding under the Service Coordinator Program must contain the following documents and information:

- (1) Transmittal letter and request, using the designated format;
- (2) Service Coordinator Certifications;
- (3) Evidence of comparable salaries in local area;
- (4) If quality assurance is included in the proposed budget, a justification and explanation of how this work will be performed;
- (5) Applicant checklist;
- (6) For multifamily assisted housing owners, a bank statement showing the current residual receipts balance in the development's account;
- (7) For multifamily assisted housing developments with AAF, a completed form HUD-9833B;
- (8) For PHAs, the PHA's PHMAP Score;
- (9) For PHAs with expiring FY 1995 Elderly Service Coordinator grants,

evidence of grant expenditures that total at least 80 percent (80%) of grant funds by the application deadline date;

(10) Lead agency letter format (if appropriate);

(11) For PHAs: Certification of Non-Duplication of Funding Request;

(12) Certification from an Independent Public Accountant or the cognizant government auditor stating that the financial management system employed by the applicant meets proscribed standards for fund control and accountability required by the pertinent OMB Circular.

(13) Each applicant must also submit signed copies of the following forms, assurances and certifications:

a. Standard form (SF) 424, Standard Form for Application for Federal Assistance;

b. Standard Form (SF) 424-B, Assurances for Non-construction Programs;

c. Drug-Free Workplace Certification (HUD-50070);

d. Certification and Disclosure Form Regarding Lobbying Activities (SF-LLL); and

e. Applicant/Recipient Disclosure Update Report (HUD-2880).

(C) Corrections to Deficient Applications

After the application due date, HUD may not, consistent with 24 CFR part 4, subpart B, consider unsolicited information from an applicant. HUD may contact an applicant, however, to clarify an item in the application or to correct technical deficiencies.

Applicants should note, however, that HUD may not seek clarification of items or responses that improve the substantive quality of the applicant's response to any eligibility or selection criterion. *Examples* of curable technical deficiencies include failure to submit proper certifications or failure to submit the application containing an original signature by an authorized official. In each case HUD will notify the applicants by facsimile or by return receipt requested. Applicants must submit clarifications or corrections of technical deficiencies in accordance with the information provided by HUD within 14 calendar days of the date of receipt of the HUD notification. If the deficiency is not corrected within this time period, HUD will reject the application as incomplete.

IV. Promoting Comprehensive Approaches to Housing and Community Development

HUD believes the best approach for addressing community problems is through a community-based process that provides a comprehensive response to

identified needs. In this spirit, it may be helpful for applicants under this NOFA to be aware of other related HUD NOFAs that have been published or are expected to be published this fiscal year. On March 31, 1998 (63 FR 15490), HUD published in the **Federal Register** its SuperNOFA on Housing and Community Development Programs, which covered nineteen HUD Housing and Community Development programs. The second SuperNOFA and consolidated application process, which covered ten of HUD's Economic Development and Empowerment Programs, was published in the **Federal Register** on April 30, 1998 (63 FR 23876). The third SuperNOFA and consolidated application process, also published in the **Federal Register** on April 30, 1998 (63 FR 23988), covered six of HUD's Targeted Housing and Homeless Assistance Programs.

In addition to the three SuperNOFAs, HUD also published on April 30, 1998 (63 FR 23958) a consolidated NOFA and application process (the National SuperNOFA) for three national competition programs: the Fair Housing Initiatives Program national Competition; the National Lead Hazard Awareness Campaign; and the Housing Counseling national Competition.

By reviewing the SuperNOFAs and other individual NOFAs that HUD may publish with respect to their program purposes and the eligibility of applicants and activities, applicants may be able to relate the activities proposed for funding under this NOFA to upcoming NOFAs and the community's Consolidated Plan and Analysis of Impediments to Fair Housing Choice. Applicants and interested parties may find out more about HUD's NOFAs through the HUD web site on the Internet.

For help in obtaining a copy of your community's Consolidated Plan, please contact the community development office of your municipal government.

V. Findings and Certifications

Environmental Review

This NOFA does not direct, provide for assistance or loan and mortgage insurance for, or otherwise govern or regulate, real property acquisition, disposition, leasing, rehabilitation, alteration, demolition, or new construction, or establish, revise or provide for standards for construction or construction materials, manufactured housing, or occupancy. Accordingly, under 24 CFR 50.19(c)(1), this NOFA is categorically excluded from environmental review under the

National Environmental Policy Act of 1969 (42 U.S.C. 4321).

Federalism, Executive Order 12612

The General Counsel, as the Designated Official under section 6(a) of Executive Order 12612, *Federalism*, has determined that the policies and procedures contained in this notice will not have substantial direct effects on States or their political subdivisions, or the relationship between the federal government and the States, or on the distribution of power and responsibilities among the various levels of government. This notice merely invites applications from existing PHAs and assisted housing developments for service coordinator grants. As a result, the notice is not subject to review under the Order.

Prohibition Against Lobbying Activities

Applicants for funding under this SuperNOFA are subject to the provisions of section 319 of the Department of Interior and Related Agencies Appropriation Act for Fiscal Year 1991, 31 U.S.C. 1352 (the Byrd Amendment), which prohibits recipients of Federal contracts, grants, or loans from using appropriated funds for lobbying the executive or legislative branches of the Federal Government in connection with a specific contract, grant, or loan. Applicants are required to certify, using the certification found at Appendix A to 24 CFR part 87, that they will not, and have not, used appropriated funds for any prohibited lobbying activities. In addition, applicants must disclose, using Standard Form LLL, "Disclosure of Lobbying Activities," any funds, other than Federally appropriated funds, that will be or have been used to influence Federal employees, members of Congress, and congressional staff regarding specific grants or contracts. Tribes and tribally designated housing entities (TDHEs) established by an Indian tribe as a result of the exercise of the tribe's sovereign power are excluded from coverage of the Byrd Amendment, but tribes and TDHEs established under State law are not excluded from the statute's coverage.)

Section 102 of the HUD Reform Act; Documentation and Public Access Requirements

Section 102 of the Department of Housing and Urban Development Reform Act of 1989 (42 U.S.C. 3545) (HUD Reform Act) and the regulations codified in 24 CFR part 4, subpart A, contain a number of provisions that are designed to ensure greater accountability and integrity in the

provision of certain types of assistance administered by HUD. On January 14, 1992 (57 FR 1942), HUD published a notice that also provides information on the implementation of section 102. The documentation, public access, and disclosure requirements of section 102 apply to assistance awarded under this NOFA as follows:

(1) *Documentation and public access requirements.* HUD will ensure that documentation and other information regarding each application submitted pursuant to this NOFA are sufficient to indicate the basis upon which assistance was provided or denied. This material, including any letters of support, will be made available for public inspection for a 5-year period beginning not less than 30 days after the award of the assistance. Material will be made available in accordance with the Freedom of Information Act (5 U.S.C. 552) and HUD's implementing regulations in 24 CFR part 15.

(2) *Disclosures.* HUD will make available to the public for 5 years all applicant disclosure reports (HUD Form 2880) submitted in connection with this NOFA. Update reports (also Form 2880) will be made available along with the applicant disclosure reports, but in no case for a period less than 3 years. All reports—both applicant disclosures and updates—will be made available in accordance with the Freedom of Information Act (5 U.S.C. 552) and HUD's implementing regulations at 24 CFR part 15.

Publication of Recipients of HUD Funding

HUD's regulations at 24 CFR 4.7 provide that HUD will publish a notice in the **Federal Register** on at least a quarterly basis to notify the public of all decisions made by the Department to provide:

- (i) Assistance subject to section 102(a) of the HUD Reform Act; or
- (ii) Assistance that is provided through grants or cooperative agreements on a discretionary (non-formula, non-demand) basis, but that is not provided on the basis of a competition.

Section 103 HUD Reform Act

HUD's regulations implementing section 103 of the Department of Housing and Urban Development Reform Act of 1989 (42 U.S.C. 3537a), codified in 24 CFR part 4, apply to this funding competition. The regulations continue to apply until the announcement of the selection of successful applicants. HUD employees involved in the review of applications and in the making of funding decisions

are limited by the regulations from providing advance information to any person (other than an authorized employee of HUD) concerning funding decisions, or from otherwise giving any applicant an unfair competitive advantage. Persons who apply for assistance in this competition should confine their inquiries to the subject areas permitted under 24 CFR part 4.

Applicants or employees who have ethics related questions should contact the HUD Ethics Law Division at (202) 708-3815. (This is not a toll-free number.) For HUD employees who have specific program questions, the employee should contact the appropriate field office counsel, or Headquarters counsel for the program to which the question pertains.

Catalog of Federal Domestic Assistance

The Catalogue of Federal Domestic Assistance number for this program is: 14.191, Multifamily Service Coordinator Program.

Dated: May 20, 1998.

Art Agnos,

Acting General Deputy Assistant Secretary for Housing-Deputy Federal Housing Commissioner.

Deborah Vincent,

General Deputy Assistant Secretary for Public and Indian Housing.

Appendix A—HUD Offices

Note: The first line of the mailing address for all offices is Department of Housing and Urban Development. Telephone numbers listed are not toll-free.

HUD—Boston HUB

Hartford Office, First Floor, 330 Main Street, Hartford, CT 06106-1860, (203) 240-4523, TTY Number: (860) 240-4665

Boston Office, Room 375, Thomas P. O'Neill, Jr. Federal Building, 10 Causeway Street, Boston, MA 02222-1092, (617) 565-5234, TTY Number: (617) 565-5453

Manchester Office, Norris Cotton Federal Building, 275 Chestnut Street, Manchester, NH 03101-2487, (603) 666-7681, TTY Number: (603) 666-7518

Providence Office, Sixth Floor, 10 Weybosset Street, Providence, RI 02903-3234, (401) 528-5351, TTY Number: (401) 528-5403

HUD—New York HUB

New York Office, 26 Federal Plaza, New York, NY 10278-0068, (212) 264-6500, TTY Number: (212) 264-0927

HUD—Buffalo HUB

Buffalo Office, Fifth Floor, Lafayette Court, 465 Main Street, Buffalo, NY 14203-1780, (716) 551-5755, TTY Number: (716) 551-5787

HUD—Philadelphia HUB

Philadelphia Office, The Wanamaker Building, 100 Penn Square East, Philadelphia, PA 19107-3390, (215) 656-0600, TTY Number: (215) 656-3452

Charleston Office, Suite 708, 405 Capitol Street, Charleston, WV 25301-1795, (304) 347-7000, TTY Number: (304) 347-5332

Newark Office, Thirteenth Floor, One Newark Center, Newark, NJ 07102-5260, (201) 622-7900, TTY Number: (201) 645-3298

Pittsburgh Office, 339 Sixth Avenue, Sixth Floor, Pittsburgh, PA 15222-2515, (412) 644-6428, TTY Number: (412) 644-5747

HUD—Baltimore HUB

Baltimore Office, Fifth Floor, City Crescent Building, 10 South Howard Street, Baltimore, MD 21201-2505, (410) 962-2520, TTY Number: (410) 962-0106

Washington Office, 820 First Street, NE, Washington, D.C. 20002-4502, (202) 275-9200, TTY Number: (202) 275-0772

Richmond Office, The 3600 Centre, 3600 West Broad Street, P.O. Box 90331, Richmond, VA 23230-0331, (804) 278-4507, TTY Number: (804) 278-4501

HUD—Greensboro HUB

Greensboro Office, Koger Building, 2306 West Meadowview Road, Greensboro, NC 27407-3707, (919) 547-4001, TTY Number: (919) 547-4055

Columbia Office, Strom Thurmond Federal Building, 1835-45 Assembly Street, Columbia, SC 29201-2480, (803) 765-5592, TTY Number: (803) 253-3071

HUD—Atlanta HUB

Atlanta Office, Richard B. Russell, Federal Building, 75 Spring Street, S.W., Atlanta, GA 30303-3388, (404) 331-5136, TTY Number: (404) 730-2654

San Juan Office, New San Juan Office Building, 159 Carlos Chardon Avenue, San Juan, PR 00918-1804, (809) 766-6121, TTY Number: (809) 766-5909

Louisville Office, 601 West Broadway, P.O. Box 1044, Louisville, KY 40201-1044, (502) 582-5251, TTY Number: 1-800-648-6056

Knoxville Office, Third Floor, John J. Duncan Federal Building, 710 Locust Street, Knoxville, TN 37902-2526, (423) 545-4384, TTY Number: (423) 545-4559

Nashville Office, Suite 200, 251 Cumberland Bend Drive, Nashville, TN 37228-1803, (615) 736-5213, TTY Number: (615) 736-2886

HUD—Jacksonville HUB

Jacksonville Office, Suite 2200, Southern Bell Tower, 301 West Bay Street, Jacksonville, FL 32202-5121, (904) 232-2626, TTY Number: (904) 232-1241

Birmingham Office, Suite 300, Beacon Ridge Tower, 600 Beacon Parkway, West, Birmingham, AL 35209-3144, (205) 290-7617, TTY Number: (205) 290-7630

Jackson Office, Suite 910, Doctor A.H. McCoy Federal Building, 100 West Capitol Street, Jackson, MS 39269-1096, (601) 965-5308, TTY Number: (601) 965-4171

HUD—Chicago HUB

Chicago Office, Ralph H. Metcalfe Federal Building, 77 West Jackson Boulevard, Chicago, IL 60604-3507, (312) 353-5680, TTY Number: (312) 353-5944

Indianapolis Office, 151 North Delaware Street, Indianapolis, IN 46204-2526, (317) 226-6303, TTY Number: (317) 226-7081

HUD—Detroit

Detroit Office, Patrick V. McNamara Federal Building, 477 Michigan Avenue, Detroit, MI 48226-2592, (313) 226-7900, TTY Number: (313) 226-6899

HUD—Columbus HUB

Columbus Office, 200 North High Street, Columbus, OH 43215-2499, (614) 469-5737, TTY Number: (614) 469-6694

Cleveland Office, Fifth Floor, Renaissance Building, 1350 Euclid Avenue, Cleveland, OH 44115-1815, (216) 522-4065, TTY Number: (216) 522-2261

HUD—Minneapolis HUB

Minneapolis Office, 220 Second Street, South, Minneapolis, MN 55401-2195, (612) 370-3000, TTY Number: (612) 370-3186

Milwaukee Office, Suite 1380, Henry S. Reuss Federal Plaza, 310 West Wisconsin Avenue, Milwaukee, WI 53203-2289, (414) 297-3214, TTY Number: (414) 297-3123

HUD—Ft. Worth HUB

Little Rock Office, Suite 900, TCBY Tower, 425 West Capitol Avenue, Little Rock, AR 72201-3488, (501) 324-5931, TTY Number: (501) 324-5931

New Orleans Office, Ninth Floor, Hale Boggs Federal Building, 501 Magazine Street,

New Orleans, LA 70130-3099, (504) 589-7200, TTY Number: (504) 589-7279

Ft. Worth Office, 1600 Throckmorton Street, P.O. Box 2905, Fort Worth, TX 76113-2905, (817) 978-9000, TTY Number: (817) 978-9273

Houston Office, Suite 200, Norfolk Tower 2211 Norfolk, Houston, TX 77098-4096, (713) 313-2274, TTY Number: (713) 834-3274

San Antonio Office, Washington Square, 800 Dolorosa Street, San Antonio, TX 78207-4563, (210) 472-6800, TTY Number: (210) 472-6885

HUD—Great Plains

Des Moines Office, Room 239, Federal Building 210 Walnut Street, Des Moines, IA 50309-2155, (515) 284-4512, TTY Number: (515) 284-4728

Kansas City Office, Room 200, Gateway Tower II, 400 State Avenue, Kansas City, KS 66101-2406, (913) 551-5462, TTY Number: (913) 551-6972

Omaha Office, Executive Tower Centre 10909 Mill Valley Road, Omaha, NE 68154-3955, (402) 492-3100, TTY Number: (402) 492-3183

Saint Louis Office, Third Floor, Robert A. Young Federal Building, 1222 Spruce Street, St. Louis, MO 63103-2836, (314) 539-6583, TTY Number: (314) 539-6331

Oklahoma City Office, 500 Main Plaza 500 West Main Street, Suite 400, Oklahoma City, OK 73102-2233, (405) 553-7400, TTY Number: (405) 553-7480

HUD—Denver HUB

Denver Office, 633 17th Street, Denver, CO 80202-3607, (303) 672-5440, TTY Number: (303) 672-5248

HUD—San Francisco HUB

Phoenix Office, Suite 1600, Two Arizona Center, 400 North 5th Street, Phoenix, AZ 85004-2361, (602) 379-4434, TTY Number: (602) 379-4464

San Francisco Office, Philip Burton Federal Building and U.S. Courthouse, 450 Golden Gate Avenue, P.O. Box 36003, San Francisco, CA 94102-3448, (415) 436-6532, TTY Number: (415) 436-6594

Honolulu Office, Suite 500, 7 Waterfront Plaza, 500 Ala Moana Boulevard, Honolulu, HI 96813-4918, (808) 522-8175, TTY Number: (808) 522-8193

HUD—Los Angeles HUB

Los Angeles Office, 1615 West Olympic Boulevard, Los Angeles, CA 90015-3801, (213) 894-8000, TTY Number: (213) 894-8133

HUD—Seattle HUB

Portland Office, 400 Southwest Sixth Avenue, Suite 700, Portland, OR 97204-1632, (503) 326-2561, TTY Number: (503) 326-3656,

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