

information collections are essential to the VA's mission and the use of normal clearance procedures is reasonably likely to prevent the VA from timely conducting the collections of information in a timely manner. OMB is requested to act on this emergency clearance request by March 24, 1997.

OMB Control Number: None assigned.

Title and Form Number: Generic Clearance for the VA Central Office Customer Satisfaction Surveys.

Type of Review: New collection.

Need and Uses: The NCS, OSDDBU, OM, and IG will conduct the customer satisfaction surveys under this generic clearance to implement Executive Order 12862, Setting Customer Service Standards. If the surveys were not conducted, VA would be unable to comply with the Executive Order, and would not have the information needed to establish standards for the best possible customer-focused service. VA will use the information gathered to determine where and to what extent services are satisfactory, and where and to what extent they are in need of improvement. The information may lead to policy changes to improve VA's overall operations. In addition, voluntary customer surveys will not be used as substitutes for traditional program evaluation surveys that measure objectives outcomes. In order to maximize the voluntary response rates, the information collections will be designed to make participation convenient, simple, and free of unnecessary barriers.

Affected Public: Individuals or households; Business or other for-profit.

Estimated Annual Burden: 528 hours.

a. NCS: Cemetery Visitor Comment Card Survey—208 hours.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—17 hours.

c. OSDDBU: Small Business Customer Survey—63 hours.

d. OM: Accountability Report Pilot Evaluation Report—138 hours.

e. IG: Patient Questionnaires—100 hours

Estimated Average Burden Per Respondent:

a. NCS: Cemetery Visitor Comment Card Survey—5 minutes.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—2 minutes.

c. OSDDBU: Small Business Customer Survey—15 minutes.

d. OM: Accountability Report Pilot Evaluation Report—15 minutes.

e. IG: Patient Questionnaires—10 minutes.

Frequency of Response:

a. NCS: Cemetery Visitor Comment Card Survey—Annually.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—Annually.

c. OSDDBU: Small Business Customer Survey—Annually.

d. OM: Accountability Report Pilot Evaluation Report—On occasion.

e. IG: Patient Questionnaires—One-time.

Estimated Total Number of Respondents:

a. NCS: Cemetery Visitor Comment Card Survey—2,500.

b. OSDDBU: Survey of Results Veteran Owned Business Conference—500.

c. OSDDBU: Small Business Customer Survey—250.

d. OM: Accountability Report Pilot Evaluation Report—550.

e. IG: Patient Questionnaires—600.

ADDRESSES: A copy of this submission may be obtained from Ron Taylor, VA Clearance Officer (045A4), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420, (202) 273-8015.

Comments and recommendations concerning this submission should be directed to VA's OMB Desk Officer, Allison Eydt, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395-4650. DO NOT send requests for benefits to this address.

DATES: Comments on the information collection should be directed to the OMB Desk Officer on or before March 20, 1997.

FOR FURTHER INFORMATION CONTACT: Ron Taylor, VA Clearance Officer (045A4), (202) 273-8015.

Dated: February 18, 1997.

By direction of the Secretary.

Donald L. Neilson,

Director, Information Management Service.

[FR Doc. 97-6301 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-P

Agency Information Collection: Submission for OMB Review; Comment Request

AGENCY: Veterans Benefits Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: The Veterans Benefits Administration (VBA), Department of Veterans Affairs, has submitted to the Office of Management and Budget (OMB) the following proposal for the collection of information under the provisions of the Paperwork Reduction Act (44 U.S.C. Chapter 35).

OMB Control Number: 2900-0215.

Title and Form Number: Request for Information to Make Direct Payment to Child Reaching Majority, VA Form Letter 21-863.

Type of Review: Extension of a currently approved collection.

Need and Uses: The form letter is used to gather the necessary information to determine the address of a child attaining majority and to determine the child's student status. The information is needed to pay a child directly when the child attains majority. VA procedures provide that a competent child who is entitled to benefits in his or her own right should be paid directly upon attaining majority.

Affected Public: Individuals or households.

Estimated Annual Burden: 3,767 hours.

Estimated Average Burden Per Respondent: 10 minutes.

Frequency of Response: Generally one-time.

Estimated Number of Respondents: 22,600.

ADDRESSES: A copy of this submission may be obtained from Ron Taylor, Information Management Service (045A4), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420, (202) 273-8015.

Comments and recommendations concerning this submission should be directed to VA's OMB Desk Officer, Allison Eydt, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395-4650. Do not send requests for benefits to this address.

DATES: Comments on the information collection should be directed to the OMB Desk Officer on or before April 14, 1997.

FOR FURTHER INFORMATION CONTACT: Ron Taylor, Information Management Service (045A4), (202) 273-8015.

Dated: February 18, 1997.

By direction of the Secretary.

Donald L. Neilson,

Director, Information Management Service

[FR Doc. 97-6402 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-P

Agency Information Collection: Submission for OMB Review; Comment Request

AGENCY: Veterans Benefits Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: The Veterans Benefits Administration (VBA), Department of

Veterans Affairs, has submitted to the Office of Management and Budget (OMB) the following proposal for the collection of information under the provisions of the Paperwork Reduction Act (44 U.S.C. Chapter 35).

OMB Control Number: 2900-0021.

(Note: VA Forms 26-6850a and 26-5851 were previously approved under individual OMB Control Numbers 2900-0477 and 2900-0022, respectively. The VA is requesting consolidation of the use of these forms under OMB Control Number 2900-0021.)

Titles and Form Numbers: Notice of Default, VA Form 26-6850; Notice of Default and Intention to Foreclose, VA Form 26-6850a; and Notice of Intention to Foreclose, VA Form 26-6851.

Type of Review: Revision of a currently approved collection.

Need and Uses: When the VA receives either VA Form 26-6850, 26-6850a, or 26-6851, the loan service representative will review the form and assign a rating as to the timeliness/completeness of the holder's report. A complete and timely report is necessary to facilitate the VA's determination as to the need for and extent of supplemental servicing in individual cases. The loan status is then coded into LCS (Liquidation and Claims System). LCS is a centralized automated data processing system for the operational control of default reporting, loan servicing, liquidations and claims on outstanding GI loans.

Affected Public: Business or other for-profit—Individuals or households.

Estimated Total Annual Burden: 66,166 hours.

VA Form 26-6850—20,166 hours.

VA Form 26-6850a—26,000 hours.

VA Form 26-6851—20,000 hours.

Estimated Total Average Burden Per Respondent: 14 minutes.

VA Form 26-6850—10 minutes.

VA Form 26-6850a—20 minutes.

VA Form 26-6851—15 minutes.

Frequency of Response: On occasion.

Estimated Total Number of

Respondents: 279,000.

VA Form 26-6850—121,000 respondents.

VA Form 26-6850a—78,000 respondents.

VA Form 26-6851—80,000 respondents.

ADDRESSES: A copy of this submission may be obtained from Ron Taylor, Information Management Service (045A4), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420, (202) 273-8015.

Comments and recommendations concerning this submission should be directed to VA's OMB Desk Officer, Allison Eydt, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395-4650. DO NOT send requests for benefits to this address.

DATES: Comments on the information collection should be directed to the OMB Desk Officer on or before April 14, 1997.

FOR FURTHER INFORMATION CONTACT: Ron Taylor, Information Management Service (045A4), (202) 273-8015.

Dated: February 11, 1997.

By direction of the Secretary.

Donald L. Neilson,

Director, Information Management Service.

[FR Doc. 97-6403 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-P

Advisory Committee on Cemeteries and Memorials, Meeting

The Department of Veterans Affairs (VA) gives notice that a meeting of the Advisory Committee on Cemeteries and Memorials, authorized by 38 U.S.C. 2401, will be held at Arlington National Cemetery, Arlington, VA. This will be the committee's second meeting of fiscal year 1997. The purpose of the committee is to review the administration of VA's cemeteries and burial benefits program. On April 10, 1997, the meeting will convene at 8:15 a.m. (EST) and will adjourn at 4 p.m. (EST). On April 11, 1997, the meeting will convene at 8 a.m. (EST) and will adjourn at 2:30 p.m. (EST).

On April 10, there will be a business session and briefings that will primarily address issues concerning the mission and activities of Arlington National Cemetery, American Battle Monuments Commission, and National Park Service.

On April 11, the committee will be briefed on Field Operations and Operations Support Service. Suggestions for the next meeting location and agenda items will also be discussed.

The meeting will be open to the public. Those wishing to attend should contact Ms. Rebecca Schiller, Program Specialist, National Cemetery System, [phone (202) 273-5180] not later than 12 noon (EST), March 24, 1997.

Any interested person may attend, appear before, or file a statement with the Committee. Individuals wishing to appear before the Committee should indicate this in a letter to the Director, National Cemetery System (40) at 810 Vermont Avenue, NW., Washington, DC 20420. In any such letters, the writers must fully identify themselves and state the organization, association or person they represent. Also, to the extent practicable, letters should indicate the subject matter they want to discuss. Oral presentations should be limited to 10 minutes in duration. Those wishing to file written statements to be submitted to the Committee must also mail, or otherwise deliver, them to the Director, National Cemetery System.

Letters and written statements as discussed above must be mailed or delivered in time to reach the Director, National Cemetery System, by 12 noon (EST), March 24, 1997. Oral statements will be heard only between 1 p.m. and 2:30 p.m. (EST), April 11 at Arlington National Cemetery, Arlington, VA.

Dated: March 6, 1997.

By direction of the Secretary.

Heyward Bannister,

Committee Management Officer.

[FR Doc. 97-6300 Filed 3-12-97; 8:45 am]

BILLING CODE 8320-01-M