have been adopted by the Commission but that have not yet become effective.

- (b) The operation of all radio frequency devices that are included in a market trial must be authorized under this rule section, including those devices that are designed to operate under parts 15, 18, or 95 of this chapter.
- (c) If more than one entity will be responsible for conducting the same market trial *e.g.*, manufacturer and service provider, each entity will be authorized under a separate license. If more than one licensee is authorized, the licensees or the Commission shall designate one as the responsible party for the trial.
- (d) All transmitting and/or receiving equipment used in the study shall be owned by the experimental licensees. Marketing of devices is only permitted as follows:
- (1) The licensees may sell equipment to each other, e.g., manufacturer to service provider,
- (2) The licensees may lease equipment to trial participants for purposes of the study, and
- (3) The number of devices to be marketed shall be the minimum quantity of devices necessary to conduct the market trial as approved by the Commission.
- (e) Licensees are required to ensure that trial devices are either rendered inoperable or retrieved by them from trial participants at the conclusion of the trial. Licensees are required to notify trial participants in advance that operation of the trial device is subject to this condition.
- (f) The size and scope of the experiment are subject to limitations as the Commission shall establish on a case-by-case basis. If the Commission subsequently determines that a market trial is not so limited, the trial shall be immediately terminated.
- (g) Broadcast experimental station applicants and licensees must also meet the requirements of §5.205.

EFFECTIVE DATE NOTE: At 78 FR 25162, Apr. 29, 2013, §5.602 was added. This section contains information collection and record-keeping requirements and will not become effective until approval has been given by the Office of Management and Budget.

### PART 6—ACCESS TO TELE-COMMUNICATIONS SERVICE, TELECOMMUNICATIONS EQUIP-MENT AND CUSTOMER PREMISES EQUIPMENT BY PERSONS WITH DISABILITIES

# Subpart A—Scope—Who Must Comply With These Rules?

Sec.

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- 6.5 General obligations.
- 5.7 Product design, development and evaluation.
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- 6.16 Informal or formal complaints.
- 6.17 Informal complaints; form and content.
- 6.18 Procedure; designation of agents for service.
- 6.19 Answers to informal complaints.
- 6.20 Review and disposition of informal complaints.
- 6.21 Formal complaints, applicability of §§ 1.720 through 1.736 of this chapter.
- 6.22 Formal complaints based on unsatisfied informal complaints.
- $6.23\,$  Actions by the Commission on its own motion.

AUTHORITY: 47 U.S.C. 151–154, 251, 255, and 303(r).

SOURCE: 64 FR 63251, Nov. 19, 1999, unless otherwise noted.

# Subpart A—Scope—Who Must Comply With These Rules?

#### §6.1 Applicability.

The rules in this part apply to:

- (a) Any provider of telecommunications service;
- (b) Any manufacturer of telecommunications equipment or customer premises equipment;
  - (c) Any telecommunications carrier:
- (d) Any provider of interconnected Voice over Internet Protocol (VoIP)

service, as that term is defined in §9.3 of this chapter; and

(e) Any manufacturer of equipment or customer premises equipment that is specially designed to provide interconnected VoIP service and that is needed for the effective use of an interconnected VoIP service.

[64 FR 63251, Nov. 19, 1999, as amended at 72 FR 43558, Aug. 6, 2007]

#### **Subpart B—Definitions**

#### § 6.3 Definitions.

- (a) The term *accessible* shall mean that:
- (1) Input, control, and mechanical functions shall be locatable, identifiable, and operable in accordance with each of the following, assessed independently:
- (i) Operable without vision. Provide at least one mode that does not require user vision.
- (ii) Operable with low vision and limited or no hearing. Provide at least one mode that permits operation by users with visual acuity between 20/70 and 20/200, without relying on audio output.
- (iii) Operable with little or no color perception. Provide at least one mode that does not require user color perception.
- (iv) Operable without hearing. Provide at least one mode that does not require user auditory perception.
- (v) Operable with limited manual dexterity. Provide at least one mode that does not require user fine motor control or simultaneous actions.
- (vi) Operable with limited reach and strength. Provide at least one mode that is operable with user limited reach and strength.
- (vii) Operable with a Prosthetic Device. Controls shall be operable without requiring body contact or close body proximity.
- (viii) Operable without time-dependent controls. Provide at least one mode that does not require a response time or allows response time to be by-passed or adjusted by the user over a wide range.
- (ix) Operable without speech. Provide at least one mode that does not require user speech.
- (x) Operable with limited cognitive skills. Provide at least one mode that

- minimizes the cognitive, memory, language, and learning skills required of the user.
- (2) All information necessary to operate and use the product, including but not limited to, text, static or dynamic images, icons, labels, sounds, or incidental operating cues, comply with each of the following, assessed independently:
- (i) Availability of visual information. Provide visual information through at least one mode in auditory form.
- (ii) Availability of visual information for low vision users. Provide visual information through at least one mode to users with visual acuity between 20/70 and 20/200 without relying on audio.
- (iii) Access to moving text. Provide moving text in at least one static presentation mode at the option of the user.
- (iv) Availability of auditory information. Provide auditory information through at least one mode in visual form and, where appropriate, in tactile form.
- (v) Availability of auditory information for people who are hard of hearing. Provide audio or acoustic information, including any auditory feedback tones that are important for the use of the product, through at least one mode in enhanced auditory fashion (i.e., increased amplification, increased signal-to-noise ratio, or combination).
- (vi) Prevention of visually-induced seizures. Visual displays and indicators shall minimize visual flicker that might induce seizures in people with photosensitive epilepsy.
- (vii) Availability of audio cutoff. Where a product delivers audio output through an external speaker, provide an industry standard connector for headphones or personal listening devices (e.g., phone-like handset or earcup) which cuts off the speaker(s) when used.
- (viii) Non-interference with hearing technologies. Reduce interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) to the lowest possible level that allows a user to utilize the product.
- (ix) Hearing aid coupling. Where a product delivers output by an audio transducer which is normally held up