

The dimensions of the above figure shall be as follows:

Dimensions	Percent of television pic- ture height
Television picture height	100.0 133.33 80.0 106.67 10.0
	Television picture height

(13) Special characters: Displayable characters (except for "transparent space") which require a two-byte sequence of one non-printing and one printing character. The non-printing byte varies depending on the data channel. Regular characters require unique one-byte codes which are the same in either data channel.

(14) Text: When written with an upper-case "T", refers to the Text Mode. When written with a lower-case "t", refers to any combination of displayable characters.

(15) Transparent space: Transmitted as a special character, it is a one-column-wide space behind which program video is always visible (except when a transparent space immediately precedes or follows a displayable character and solid box is needed to make that character legible).

[56 FR 27201, June 13, 1991, as amended at 57 FR 19094, May 4, 1992; 58 FR 44893, Aug. 25, 1993. Redesignated and amended at 77 FR 19515, 19518, Mar. 30, 2012; 78 FR 39627, July 2, 2013]

§ 79.102 Closed caption decoder requirements for digital television receivers and converter boxes.

(a)(1) Effective July 1, 2002, all digital television receivers with picture screens in the 4:3 aspect ratio with picture screens measuring 13 inches or larger diagonally, all digital television receivers with picture screens in the 16:9 aspect ratio measuring 7.8 inches or larger vertically and all separately sold DTV tuners shipped in interstate

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commerce or manufactured in the United States shall comply with the provisions of this section.

NOTE TO PARAGRAPH (a)(1): This paragraph places no restrictions on the shipping or sale of digital television receivers that were manufactured before July 1. 2002.

(2) Effective July 1, 2002, DTV converter boxes that allow digitally transmitted television signals to be displayed on analog receivers shall pass available analog caption information to the attached receiver in a form recognizable by that receiver's built-in caption decoder circuitry.

NOTE TO PARAGRAPH (a)(2): This paragraph places no restrictions on the shipping or sale of DTV converter boxes that were manufactured before July 1, 2002.

(3) Effective January 1, 2014, all digital television receivers and all separately sold DTV tuners shipped in interstate commerce or manufactured in the United States shall comply with the provisions of this section, if technically feasible, except that digital television receivers that use a picture screens less than 13 inches in size must comply with the provisions of this section only if doing so is achievable pursuant to §79.103(b)(3).

NOTE TO PARAGRAPH (a)(3): This paragraph places no restrictions on the importing, ship-

ping, or sale of digital television receivers and separately sold DTV tuners that were manufactured before January 1, 2014.

- (b) Digital television receivers and tuners must be capable of decoding closed captioning information that is delivered pursuant to EIA-708-B: "Digital Television (DTV) Closed Captioning" (incorporated by reference, see § 79.100).
- (c) Services. (1) Decoders must be capable of decoding and processing data for the six standard services, Caption Service #1 through Caption Service #6.
- (2) Decoders that rely on Program and System Information Protocol data to implement closed captioning functions must be capable of decoding and processing the Caption Service Directory data. Such decoders must be capable of decoding all Caption Channel Block Headers consisting of Standard Service Headers, Extended Service Block Headers, and Null Block headers. However, decoding of the data is required only for Standard Service Blocks (Service IDs <-6), and then only if the characters for the corresponding language are supported. The decoders must be able to display the directory for services 1 through 6.
- (d) Code space organization. (1) Decoders must support Code Space C0, G0, C1, and G1 in their entirety.

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- (2) The following characters within code space G2 must be supported:
 - (i) Transparent space (TSP).
- (ii) Non-breaking transparent space (NBTSP).
 - (iii) Solid block ().
 - (iv) Trademark symbol (TM).
 - (v) Latin-1 characters Š, Œ, š, œ, Ÿ.
- (3) The substitutions in Table 2 are to be made if a decoder does not support the remaining G2 characters.

TABLE 2—G2 CHARACTER SUBSTITUTION TABLE

G2 Character	Substitute with
Open single quote ('),	G0 single quote ('), char code 0×27
G2 char code 0×31.	
Close single quote ('),	G0 single quote ('), char code 0×27
G2 char code 0×32.	

TABLE 2—G2 CHARACTER SUBSTITUTION TABLE—Continued

G2 Character	Substitute with
Open double quote ("), G2 char code 0×33.	G0 double quote ("), char code 0×22
Close double quote ("), G2 char code 0×34.	G0 double quote ("), char code 0×22
Bold bullet (•), G2 char code 0×35.	G1 bullet (•), char code 0×B7
Elipsis (), G2 char code 0×25.	G0 underscore (_), char code 0×5F
One-eighth (1/s), G2 char code 0×76.	G0 percent sign (%), char code 0×25
Three-eighths (%), G2 char code 0×77.	G0 percent sign (%), char code 0×25
Five-eighths (5/8), G2 char code 0×78.	G0 percent sign (%), char code 0×25
Seven-eighths (%), G2 char code 0×79.	G0 percent sign (%), char code 0×25

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TABLE 2—G2 CHARACTER SUBSTITUTION
TABLE—Continued

G2 Character	Substitute with
Vertical border (I), G2 char code 0×7A.	G0 stroke (), char code 0×7C
Upper-right border (), G2 char code 0×7B.	G0 dash (-), char code 0×2D
Lower-left border (L), G2 char code 0×7C.	G0 dash (-), char code 0×2D
Horizontal border (—), G2 char code 0×7D.	G0 dash (-), char code 0×2D
Lower-right border (), G2 char code 0×7E.	G0 dash (-), char code 0×2D
Upper-left border (\(\int\)), G2 char code 0×7F.	G0 dash (-), char code 0x2D

- (4) Support for code spaces C2, C3, and G3 is optional. All unsupported graphic symbols in the G3 code space are to be substituted with the G0 underscore character (), char code 0x5F.
- (e) Screen coordinates. Table 3 specifies the screen coordinate resolutions and limits for anchor point positioning in 4:3 and 16:9 display formats, and the number of characters per row.

TABLE 3—SCREEN COORDINATE RESOLUTIONS AND LIMITS

Screen aspect ratio	Maximum anchor position resolution	Minimum anchor position res- olution	Maximum displayed rows	Maximum characters per row
4:3	75v×160h		4 4 4	32 42 1

 $^{1}H = 32 \times$ (the width of the screen in relation to a 4:3 display). For example, the 16:9 format is $\frac{1}{2}$ wider than a 4:3 display; thus, $H = 32 \times \frac{4}{2} = 42.667$, or 42.

- (1) This means that the minimum grid resolution for a 4:3 aspect ratio instrument is 15 vertical positions \times 32 horizontal positions. This minimum grid resolution for 16:9 ratio instrument is 15 vertical positions \times 42 horizontal positions. These minimum grid sizes are to cover the entire safe-title area of the corresponding screen.
- (2) The minimum coordinates equate to a ½ reduction in the maximum horizontal and vertical grid resolution coordinates. Caption providers are to use the maximum coordinate system values when specifying anchor point positions. Decoders using the minimum resolution are to divide the provided horizontal and vertical screen coordinates by 5 to derive the equivalent minimum coordinates.
- (3) Any caption targeted for both 4:3 and 16:9 instruments is limited to 32 contiguous characters per row. If a caption is received by a 4:3 instrument that is targeted for a 16:9 display only, or requires a window width greater than 32 characters, then the caption may be completely disregarded by the decoder. 16:9 instruments should be able to process and display captions intended for 4:3 displays, providing all other minimum recommendations are met.

- (4) If the resulting size of any window is larger than the safe title area for the corresponding display's aspect ratio, then this window will be completely disregarded.
- (f) Caption windows. (1) Decoders need to display no more than 4 rows of captions on the screen at any given time, regardless of the number of windows displayed. This implies that no more than 4 windows can be displayed at any given time (with each having only one caption row). However, decoders should maintain storage to support a minimum total of 8 rows of captions. This storage is needed for the worst-case support of a displayed window with 4 rows of captioning and a non-displayed window which is buffering the incoming rows for the next 4-row caption. As implied above, the maximum number of windows that may be displayed at any one time by a minimum decoder implementation is 4. If more than 4 windows are defined in the caption stream, the decoder may disregard the youngest and lowest priority window definition(s). Caption providers must be aware of this limitation, and either restrict the total number of windows used or accept that some windows will not be displayed.

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- (2) Decoders do not need to support overlapped windows. If a window overlaps another window, the overlapped window need not be displayed by the decoder.
- (3) At a minimum, decoders will assume that all windows have rows and columns "locked". This implies that if a decoder implements the SMALL pensize, then word-"un" wrapping, when shrinking captions, need not be implemented. Also, if a decoder implements the LARGE pen size, then word wrapping (when enlarging captions) need not be implemented.
- (4) Whenever possible, the receiver should render embedded carriage returns as line breaks, since these carriage returns indicate an important aspect of the caption's formatting as determined by the service provider. However, it may sometimes be necessary for the receiver to ignore embedded line breaks. For example, if a caption is to appear in a larger font, and if its window's rows and/or columns are unlocked, the rows of text may need to become longer or shorter to fit within the allocated space. Such automatic reformatting of a caption is known as "word wrap." If decoders support wordwrapping, it must be implemented as follows:
- (i) The receiver should follow standard typographic practice when implementing word wrap. Potential breaking points (word-wrapping points) are indicated by the space character (20h) and by the hyphen character (2Dh).
- (ii) If a row is to be broken at a space, the receiver should remove the space from the caption display. If a row is to be broken after a hyphen, the hyphen should be retained.
- (iii) If an embedded return is to be removed, it should usually be replaced with a space. However, if the character to the left of the embedded return is a hyphen, the embedded return should be removed but NOT replaced with a space.
- (iv) This specification does not include optional hyphens, nor does it provide for any form of automatic hyphenation. No non-breaking hyphen is defined. The non-breaking space (A0h in the G1 code set) and the non-breaking transparent space (21h in the G2 code

- set) should not be considered as potential line breaks.
- (v) If a single word exceeds the length of a row, the word should be placed at the start of a new row, broken at the character following the last character that fits on the row, and continued with further breaks if needed.
- (g) Window text painting. (1) All decoders should implement "left", "right", and "center" caption-text justification. Implementation of "full" justification is optional. If "full" justification is not implemented, fully justified captions should be treated as though they are "left" justified.
- (i) For "left" justification, decoders should display any portion of a received row of text when it is received. For "center", "right", and "full" justification, decoders may display any portion of a received row of text when it is received, or may delay display of a received row of text until reception of a row completion indicator. A row completion indicator is defined as receipt of a CR, ETX or any other comexcept SetPenColor. mand. SetPenAttributes, or SetPenLocation where the pen relocation is within the same row.
- (ii) Receipt of a character for a displayed row which already contains text with "center", "right" or "full" justification will cause the row to be cleared prior to the display of the newly received character and any subsequent characters. Receipt of a justification command which changes the last received justification for a given window will cause the window to be cleared.
- (2) At a minimum, decoders must support LEFT_TO_RIGHT printing.
- (3) At a minimum, decoders must support BOTTOM_TO_TOP scrolling. For windows sharing the same horizontal scan lines on the display, scrolling may be disabled.
- (4) At a minimum, decoders must support the same recommended practices for scroll rate as is provided for NTSC closed-captioning.
- (5) At a minimum, decoders must support the same recommended practices for smooth scrolling as is provided for NTSC closed-captioning.

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- (6) At a minimum, decoders must implement the "snap" window display effect. If the window "fade" and "wipe" effects are not implemented, then the decoder will "snap" all windows when they are to be displayed, and the "effect speed" parameter is ignored.
- (h) Window colors and borders. At a minimum, decoders must implement borderless windows with solid, black backgrounds (i.e., border type = NONE, fill color = (0,0,0), fill opacity =
- SOLID), and borderless transparent windows (*i.e.*, border type = NONE, fill opacity = TRANSPARENT).
- (i) Predefined window and pen styles. Predefined Window Style and Pen Style ID's may be provided in the DefineWindow command. At a minimum, decoders should implement Predefined Window Attribute Style 1 and Predefined Pen Attribute Style 1, as shown in Table 4 and Table 5, respectively.

TABLE 4—PREDEFINED WINDOW STYLE ID'S

Usage	NTSC Style PopUp Captions	PopUp Cap-tions w/o Black	Back- ground NTSC Style Centered PopUp	Captions NTSC Style RollUp	RollUp Cap- tions w/o	Back- ground NTSC Style Centered RollUp	Captions Ticker Tape
Border	n/a	n/a	n/a	n/a	n/a	n/a	None n/a
Border type	None	None	None	None	None	None	
Fill opac- ity	Solid	Trans- parent.	Solid	Solid	Trans- parent.	Solid	Solid
Fill color	(0,0,0) Black.	n/a	(0,0,0) Black.	(0,0,0) Black.	n/a Trans-	(0,0,0) Black.	(0,0,0) Black.
Effect	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Effect	n/a	Snap n/a	n/a	n/a	Snap n/a n/a	n/a	Snap n/a n/a
Display effect	Snap	Snap	Snap	Snap	Snap	Snap	Snap
Word	 ON	.: 0	.: 0	Yes	Yes	Yes	.: 0
Scroll	Bottom-to- top.	Bottom-to- top.	Bottom-to- top.	Bottom-to- top.	Bottom-to- top.	Bottom-to- top.	Right-to-left No
Print direction	Left-to-right	Left-to-right	Left-to-right	Left-to-right	Left-to-right	Left-to-right	Top-to-bot- tom.
Justify	Left	Left Left-to-right	Cntr	Left	Left Left-to-right	Ontr	7 Left Top-to-bot-
Style ID #	-	2	ဗ	4	5	9	7

TABLE 5—PREDEFINED PEN STYLE ID'S

Usage	Default NTSC Style*
Edge	n/a
Backgrnd opacity	Solid n/a
3ackgrnd color	(0,0,0) Black.
Foregrnd body	Solid
Foregrnd color	(2,2,2) White.
Edge type	Vormal No No None
Underline Edge type	oN
Italics	oN
Offset	Normal
Font style	0
Pen size	Stndr
Predefined style ID	1

NTSC Style* Mono w/	NTSC Style* Prop w/	NTSC Style* Mono w/	NTSC Style* Prop w/o	Mono w/o Serif, Bor- dered Text, No BG	Prop. w/o Serif, Bor- dered Text, No BG
n/a	n/a	n/a	n/a	(0,0,0) Black.	(0,0,0) Black.
Solid n/a	Solid	Solid	Solid	Trans- parent.	Trans- parent.
(0,0,0) White.	(0,0,0) Black.	(0,0,0) Black.	(0,0,0) Black.	n/a	n/a
Normal No No None (2,2,2) Solid (0,0,0) White.	Solid	Solid	Solid	Solid	Solid
(2,2,2)	(2,2,2) White.	(2,2,2) White.	(2,2,2) White.	(2,2,2) White.	(2,2,2) White.
None	None	None	None	Unifrm	Unifrm
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	Normal	Normal	Normal	Normal	Normal
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Stndr	Stndr	Stndr	Stndr	Stndr	Stndr
2	e e	4	2	9	

*"NTSC Style"—White Text on Black Background

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- (j) Pen size. (1) Decoders must support the standard, large, and small pen sizes and must allow the caption provider to choose a pen size and allow the viewer to choose an alternative size. The STANDARD pen size should be implemented such that the height of the tallest character in any implemented font is no taller than ½5 of the height of the safe-title area, and the width of the widest character is no wider than ½2 of the width of the safe-title area for 4:3 displays and ½2 of the safe-title area width for 16:9 displays.
- (2) The LARGE pen size should be implemented such that the width of the widest character in any implemented font is no wider than $\frac{1}{32}$ of the safetitle area for 16:9 displays. This recommendation allows for captions to grow to a LARGE pen size without having to reformat the caption since no caption will have more than 32 characters per row.
- (k) Font styles. (1) Decoders must support the eight fonts listed below. Caption providers may specify 1 of these 8 font styles to be used to write caption text. The styles specified in the "font the style' parameter of SetPenAttributes command are numbered from 0 through 7. The following is a list of the 8 required font styles. For information purposes only, each font style references one or more popular fonts which embody the characteristics of the style:
 - (i) 0—Default (undefined)
- $\hbox{$(ii)$ 1--Monospaced with serifs (similar to Courier)} \\$
- (iii) 2—Proportionally spaced with serifs (similar to Times New Roman)
- (v) 4—Proportionally spaced without serifs (similar to Arial and Swiss)
- (vi) 5—Casual font type (similar to Dom and Impress)
- (vii) 6—Cursive font type (similar to Coronet and Marigold)
- (viii) 7—Small capitals (similar to Engravers Gothic)
- (2) Font styles may be implemented in any typeface which the decoder manufacturer deems to be a readable rendition of the font style, and need not be in the exact typefaces given in the example above. Decoders must include the ability for consumers to

- choose among the eight fonts. The decoder must display the font chosen by the caption provider unless the viewer chooses a different font.
- (1) Character offsetting. Decoders need not implement the character offsetting (i.e., subscript and superscript) pen attributes.
- (m) *Pen styles*. At a minimum, decoders must implement normal, italic, and underline pen styles.
- (n) Foreground color and opacity. (1) At a minimum, decoders must implement transparent, translucent, solid and flashing character foreground type attributes.
- (2) At a minimum, decoders must implement the following character foreground colors: white, black, red, green, blue, yellow, magenta and cyan.
- (3) Caption providers may specify the color/opacity. Decoders must include the ability for consumers to choose among the color/opacity options. The decoder must display the color/opacity chosen by the caption provider unless the viewer chooses otherwise.
- (o) Background color and opacity. (1) Decoders must implement the following background colors: white, black, red, green, blue, yellow, magenta and cyan. It is recommended that this background is extended beyond the character foreground to a degree that the foreground is separated from the underlying video by a sufficient number of background pixels to insure the foreground is separated from the background.
- (2) Decoders must implement transparent, translucent, solid and flashing background type attributes. Caption providers may specify the color/opacity. Decoders must include the ability for consumers to choose among the color/opacity options. The decoder must display the color/opacity chosen by the caption provider unless the viewer chooses otherwise.
- (p) Character edges. Decoders must implement separate edge color and type attribute control.
- (q) Color representation. (1) At a minimum, decoders must support the 8 colors listed in Table 6.

TABLE 6-MINIMUM COLOR LIST TABLE

Color	Red	Green	Blue
Black	0	0	0
White	2	2	2
Red	2	0	0
Green	0	2	0
Blue	0	0	2
Yellow	2	2	0
Magenta	2	0	2
Cyan	0	2	2

- (2)(i) When a decoder supporting this Minimum Color List receives an RGB value not in the list, it will map the received value to one of the values in the list via the following algorithm:
- (A) All one (1) values are to be changed to 0.
- (B) All two (2) values are to remain unchanged.
- (C) All three (3) values are to be changed to 2.
- (ii) For example, the RGB value (1,2,3) will be mapped to (0,2,2), (3,3,3) will be mapped to (2,2,2) and (1,1,1) will be mapped to (0,0,0).
- (3) Table 7 is an alternative minimum color list table supporting 22 colors.

TABLE 7—ALTERNATIVE MINIMUM COLOR LIST TABLE

Color	Red	Green	Blue
Black	0	0	(
Gray	1	1	-
White	2	2	2
Bright White	3	3	3
Dark Red	1	0	(
Red	2	0	(
Bright Red	3	0	(
Dark Green	0	1	(
Green	0	2	(
Bright Green	0	3	(
Dark Blue	0	0	1
Blue	0	0	2
Bright Blue	0	0	3
Dark Yellow	1	1	(
Yellow	2	2	(
Bright Yellow	3	3	(
Dark Magenta	1	0	1
Magenta	2	0	2
Bright Magenta	3	0	3
Dark Cyan	0	1	1
Cyan	0	2	2
Bright Cyan	0	3	3

(i) When a decoder supporting the Alternative Minimum Color List in Table 7 receives an RGB value not in the list (i.e., an RGB value whose non-zero elements are not the same value), it will map the received value to one of the values in the list via the following algorithm:

- (A) For RGB values with all elements non-zero and different—e.g., (1,2,3), (3,2,1), and (2,1,3), the 1 value will be changed to 0, the 2 value will remain unchanged, and the 3 value will be changed to 2.
- (B) For RGB values with all elements non-zero and with two common elements—e.g., (3,1,3), (2,1,2), and (2,2,3), if the common elements are 3 and the uncommon one is 1, then the 1 elements is changed to 0; e.g. $(3,1,3) \rightarrow (3,0,3)$. If the common elements are 1 and the uncommon element is 3, then the 1 elements are changed to 0, and the 3 element is changed to 2; e.g. $(1,3,1) \rightarrow (0,2,0)$. In all other cases, the uncommon element is changed to the common value; e.g., $(2,2,3) \rightarrow (2,2,2)$, $(1,2,1) \rightarrow (1,1,1)$, and $(3,2,3) \rightarrow (3,3,3)$.
- (ii) All decoders not supporting either one of the two color lists described above, must support the full 64 possible RGB color value combinations.
- (r) Character rendition considerations. In NTSC Closed Captioning, decoders were required to insert leading and trailing spaces on each caption row. There were two reasons for this requirement:
- (1) To provide a buffer so that the first and last characters of a caption row do not fall outside the safe title area, and
- (2) To provide a black border on each side of a character so that the "white" leading pixels of the first character on a row and the trailing "white" pixels of the last character on a row do not bleed into the underlying video.
- (i) Since caption windows are required to reside in the safe title area of the DTV screen, reason 1 (above) is not applicable to DTVCC captions.
- (ii) The attributes available in the SetPenAttributes command for character rendition (e.g., character background and edge attributes) provide unlimited flexibility to the caption provider when describing caption text in an ideal decoder implementation. However, manufacturers need not implement all pen attributes. Thus it is recommended that no matter what the level of implementation, decoder manufacturers should take into account the readability of all caption text against a variety of all video backgrounds, and should implement some

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automatic character delineation when the individual control of character foreground, background and edge is not supported.

- (s) Service synchronization. Service Input Buffers must be at least 128 bytes in size. Caption providers must keep this lower limit in mind when following Delay commands with other commands and window text. In other words, no more than 128 bytes of DTVCC commands and text should be transmitted (encoded) before a pending Delay command's delay interval expires.
- (t) Settings. Decoders must include an option that permits a viewer to choose a setting that will display captions as intended by the caption provider (a default). Decoders must also include an option that allows a viewer's chosen settings to remain until the viewer chooses to alter these settings, including periods when the television is turned off.

[65 FR 58471, Sept. 29, 2000, as amended at 69 FR 2849, Jan. 21, 2004. Redesignated and amended at 77 FR 19515, 19518, Mar. 30, 2012; 78 FR 39627, July 2, 2013]

§ 79.103 Closed caption decoder requirements for all apparatus.

(a) Effective January 1, 2014, all digital apparatus designed to receive or play back video programming transmitted simultaneously with sound, if such apparatus is manufactured in the United States or imported for use in the United States and uses a picture screen of any size must be equipped with built-in closed caption decoder circuitry or capability designed to display closed-captioned video programming pursuant to the provisions of this section, if technically feasible, except that apparatus that use a picture screen less than 13 inches in size must comply with the provisions of this section only if doing so is achievable as defined in this section.

NOTE 1 TO PARAGRAPH (a): Apparatus includes the physical device and the video player(s) capable of displaying video programming transmitted simultaneously with sound that manufacturers install into the devices they manufacture before sale, whether in the form of hardware, software, or a combination of both, as well as any video players capable of displaying video programming transmitted simultaneously with sound

that manufacturers direct consumers to install after sale.

NOTE 2 TO PARAGRAPH (a): This paragraph places no restrictions on the importing, shipping, or sale of apparatus that were manufactured before January 1, 2014.

- (b) Exempt apparatus—(1) Display-only monitors. Apparatus or class of apparatus that are display-only video monitors with no playback capability are not required to comply with the provisions of this section.
- (2) Professional or commercial equipment. Apparatus or class of apparatus that are professional or commercial equipment not typically used by the public are not required to comply with the provisions of this section.
- (3)(i) Achievable. Manufacturers of apparatus that use a picture screen of less than 13 inches in size may petition the Commission for a full or partial exemption from the closed captioning requirements of this section pursuant to §1.41 of this chapter, which the Commission may grant upon a finding that the requirements of this section are not achievable, or may assert that such apparatus is fully or partially exempt as a response to a complaint, which the Commission may dismiss upon a finding that the requirements of this section are not achievable.
- (ii) The petitioner or respondent must support a petition for exemption or a response to a complaint with sufficient evidence to demonstrate that compliance with the requirements of this section is not "achievable" where "achievable" means with reasonable effort or expense. The Commission will consider the following factors when determining whether the requirements of this section are not "achievable:"
- (A) The nature and cost of the steps needed to meet the requirements of this section with respect to the specific equipment or service in question;
- (B) The technical and economic impact on the operation of the manufacturer or provider and on the operation of the specific equipment or service in question, including on the development and deployment of new communications technologies;
- (C) The type of operations of the manufacturer or provider; and
- (D) The extent to which the service provider or manufacturer in question