to carriers on a prearranged and default basis.
(3) An incumbent local exchange carrier serving an area outside the 100 largest metropolitan statistical areas that is not number-portability capable but that participates in an extended area service calling plan with any one of the 100 largest metropolitan statistical areas or with an adjacent number portability-capable local exchange carrier may assess each end user it serves one monthly number-portability query/ administration charge per line to recover the costs of queries, as specified in paragraph (a)(2) of this section, and carrier-specific costs directly related to the carrier's allocated share of the regional local number portability administrator's costs, except that perline monthly number-portability query/administration charges shall be assigned as specified in paragraph (a)(1) of this section with respect to monthly number-portability charges.
(i) Such incumbent local exchange carriers may assess a separate monthly number-portability charge as specified in paragraph (a)(1) of this section but such charge may recover only the costs incurred to implement number portability functionality and shall not include costs recovered through the monthly number-portability query/administration charge.
(ii) The monthly number-portability query/administration charge may end no later than five years after the incumbent local exchange carrier's monthly number-portability query/administration charge takes effect. The monthly number-portability query/administration charge may be collected over a different five-year period than the monthly number-portability charge. These five-year periods may run either consecutively or concurrently, in whole or in part.
(b) All interconnected VoIP providers and telecommunications carriers other than incumbent local exchange carriers may recover their number portability costs in any manner consistent with applicable state and federal laws and regulations.
[63 FR 35161, June 29, 1998, as amended at 67 FR 40620, June 13, 2002; 73 FR 9481, Feb. 21, 2008]

Effective Date Notes: 1. At 63 FR 35161, June 29, 1998, § 52.33 was added. Paragraph (a)(1) contains information collection requirements and will not become effective until approval has been given by the Office of Management and Budget.
2. At 67 FR 40620, June 13, 2002, §52.33 was amended by adding paragraph (a)(3), which contains information collection requirements and will not become effective until approval has been given by the Office of Management and Budget.
§52.34 Obligations regarding local number porting to and from interconnected VoIP or Internet-based TRS providers.
(a) An interconnected VoIP or VRS or IP Relay provider must facilitate an end-user customer's or a Registered Internet-based TRS User's valid number portability request, as it is defined in this subpart, either to or from a telecommunications carrier or an interconnected VoIP or VRS or IP Relay provider. "Facilitate" is defined as the interconnected VoIP or VRS or IP Relay provider's affirmative legal obligation to take all steps necessary to initiate or allow a port-in or portout itself or through the telecommunications carriers, if any, that it relies on to obtain numbering resources, subject to a valid port request, without unreasonable delay or unreasonable procedures that have the effect of delaying or denying porting of the NANPbased telephone number.
(b) An interconnected VoIP or VRS or IP Relay provider may not enter into any agreement that would prohibit an end-user customer or a Registered Internet-based TRS User from porting between interconnected VoIP or VRS or IP Relay providers, or to or from a telecommunications carrier.
[73 FR 9481, Feb, 21, 2008, as amended at 73 FR 41294, July 18, 2008]

## §52.35 Porting Intervals.

(a) Nine months after the NANC submits its port provisioning process flows to the Commission as provided in the 2009 LNP Porting Interval Order, all telecommunications carriers required by the Commission to port telephone numbers must complete a simple wireline-to-wireline or simple intermodal port request within one business day unless a longer period is requested
by the new provider or by the customer. Small providers, as described in the 2009 LNP Porting Interval Order, must comply with this section 15 months after the NANC submits its port provisioning process flows to the Commission as provided in the 2009 LNP Porting Interval Order. For purposes of this section, simple intermodal ports include wireline-to-wireless ports, wireless-to-wireline ports, and ports involving interconnected Voice over Internet Protocol (VoIP) service.
(b) Unless directed otherwise by the Commission, any telecommunications carrier granted a waiver by the Commission of the one-business day porting interval described in paragraph (a) of this section must complete a simple wireline-to-wireline or simple intermodal port request within four business days unless a longer period is requested by the new provider or by the customer.
(c) For purposes of this section, the term 'telecommunications carrier'' includes an interconnected VoIP provider as that term is defined in §52.21(h).
(d) Once effective as described in paragraph (a) of this section supersedes any porting interval requirements for simple wireline or simple intermodal port requests incorporated by reference in §52.26.

> [74 FR 31638, July 2, 2009]

## §§ 52.36-52.99 [Reserved]

## Subpart D-Toll Free Numbers

Source: 62 FR 20127, Apr. 25, 1997, unless otherwise noted.

## §52.101 General definitions.

As used in this part:
(a) Number Administration and Service Center (' $N A S C$ '"). The entity that provides user support for the Service Management System database and administers the Service Management System database on a day-to-day basis.
(b) Responsible Organization ("RespOrg'). The entity chosen by a toll free subscriber to manage and administer the appropriate records in the toll free Service Management System for the toll free subscriber.
(c) Service Control Points. The regional databases in the toll free network.
(d) Service Management System Database ('SMS Database"). The administrative database system for toll free numbers. The Service Management System is a computer system that enables Responsible Organizations to enter and amend the data about toll free numbers within their control. The Service Management System shares this information with the Service Control Points. The entire system is the SMS database.
(e) Toll Free Subscriber. The entity that requests a Responsible Organization to reserve a toll free number from the SMS database.
(f) Toll Free Number. A telephone number for which the toll charges for completed calls are paid by the toll free subscriber. The toll free subscriber's specific geographic location has no bearing on what toll free number it can obtain from the SMS database.

## §52.103 Lag times.

(a) Definitions. As used in this section, the following definitions apply:
(1) Assigned Status. A toll free number record that has specific subscriber routing information entered by the Responsible Organization in the Service Management System database and is pending activation in the Service Control Points.
(2) Disconnect Status. The toll free number has been discontinued and an exchange carrier intercept recording is being provided.
(3) Lag Time. The interval between a toll free number's reservation in the Service Management System database and its conversion to working status, as well as the period of time between disconnection or cancellation of a toll free number and the point at which that toll free number may be reassigned to another toll free subscriber.
(4) Reserved Status. The toll free number has been reserved from the Service Management System database by a Responsible Organization for a toll free subscriber.
(5) Seasonal Numbers. Toll free numbers held by toll free subscribers who do not have a year-round need for a toll free number.

