

addition will allow for a new function of the system for selected BKMS users, who are authorized to explore IC/LE data (which may contain PII).

*System:* DHS/TSA/PIA-033

Enterprise Search Portal (ESP).

*Component:* Transportation Security Administration (TSA).

*Date of approval:* May 5, 2011.

DHS TSA is implementing a search capability to enable authorized users to search or discover data held by separate databases within TSA. The search function will be known as the ESP. TSA is conducting this PIA to assess privacy impacts associated with this capability to search across multiple databases. The systems being searched are covered by other PIAs or are otherwise compliant with the E-Government Act of 2002.

*System:* DHS/USCIS/PIA-030(b) E-Verify RIDE Update.

*Component:* United States Citizenship and Immigration Services (USCIS).

*Date of approval:* May 6, 2011.

USCIS Verification Division has developed a new enhancement to the E-Verify Program entitled Records and Information from Department of Motor Vehicles for E-Verify (RIDE). RIDE enhances the integrity of the E-Verify Program by verifying information from the most commonly presented identity documents (e.g. employee's driver's license, driver's permit, or state-issued identification card) for employment authorization, when the issuing state or jurisdiction of those documents has established a Memorandum of Agreement with the DHS to participate in RIDE. USCIS is conducting this PIA update to assess the privacy risks and mitigation strategies for this new enhancement.

*System:* DHS/TSA/PIA-034

Enterprise Performance Management Platform (EPMP).

*Component:* TSA.

*Date of approval:* May 10, 2011.

TSA EPMP is designed to assist in performing security management functions using a wide variety of data associated with security, equipment, and screening processes from TSA's security activities. EPMP will now maintain PII about members of the public in excess of basic contact information, which requires TSA to conduct a new PIA. This PIA focuses on the portions of EPMP using PII.

*System:* DHS/USCG/PIA-004 Law Enforcement Information Data Base (LEIDB)/Pathfinder.

*Component:* USCG.

*Date of approval:* May 11, 2011.

The LEIDB/Pathfinder system has undergone a PIA 3-Year Review requiring no changes and continues to accurately relate to its stated mission.

USCG, a component of DHS established the LEIDB/Pathfinder. LEIDB/Pathfinder archives text messages prepared by individuals engaged in USCG law enforcement, counter terrorism, maritime security, maritime safety and other USCG missions enabling intelligence analysis of field reporting. USCG has conducted this PIA because the LEIDB/Pathfinder system collects and uses PII.

*System:* DHS/TSA/PIA-001 Vetting and Credentialing Screening Gateway System (CSG).

*Component:* TSA.

*Date of approval:* May 18, 2011.

The CSG system has undergone a PIA 3-Year Review and requires an update to accurately relate to its stated mission. The Consolidated Screening Gateway is the system of hardware, software and communications infrastructure used by the Transportation Security Administration to conduct security threat assessments on various transportation workers and other populations related to transportation.

*System:* DHS/ICE/PIA-015(b) Enforcement Integrated Database (EID) ENFORCE Alien Removal Module (EARM 3.0) Update.

*Component:* Immigration and Customs Enforcement (ICE).

*Date of approval:* May 20, 2011.

The EID is a DHS shared common database repository for several DHS law enforcement and homeland security applications. EID, which is owned and operated by U.S. ICE, captures and maintains information related to the investigation, arrest, booking, detention, and removal of persons encountered during immigration and criminal law enforcement investigations and operations conducted by ICE, U.S. Customs and Border Protection (CBP), and USCIS, agencies within DHS. DHS personnel access the data in EID using the ENFORCE suite of software applications: ENFORCE Apprehension Booking Module (EABM), ENFORCE Alien Detention Module (EADM), and ENFORCE Alien Removal Module (EARM). The PIA for EID was published in January 2010 and last updated in September 2010. ICE is now deploying an upgrade to the ENFORCE applications, referred to as EARM version 3.0 (EARM 3.0), to merge two of the ENFORCE applications, and to modify the data collected by DHS, the capabilities of the software, and certain system interfaces. These changes require an update to the EID PIA.

Dated: June 20, 2011.

**Mary Ellen Callahan,**

*Chief Privacy Officer, Department of Homeland Security.*

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## DEPARTMENT OF HOMELAND SECURITY

### Federal Emergency Management Agency

[Docket ID FEMA-2011-0009]

#### Agency Information Collection Activities: Submission for OMB Review; Comment Request, OMB No. 1660-0039; FEMA Form 078-0-2A, National Fire Academy (NFA) Long-Term Evaluation Student/Trainee; FEMA Form 078-0-2, NFA Long-Term Evaluation Supervisors

**AGENCY:** Federal Emergency Management Agency, DHS.

**ACTION:** Notice; 30-day notice and request for comments; extension, without change, of a currently approved information collection; OMB No. 1660-0039; FEMA Form 078-0-2A (Presently FEMA Form 95-59), NFA Long-Term Evaluation Student/Trainee; FEMA Form 078-0-2 (Presently FEMA Form 95-58), NFA Long-Term Evaluation Supervisors.

**SUMMARY:** The Federal Emergency Management Agency (FEMA) will submit the information collection abstracted below to the Office of Management and Budget for review and clearance in accordance with the requirements of the Paperwork Reduction Act of 1995. The submission will describe the nature of the information collection, the categories of respondents, the estimated burden (*i.e.*, the time, effort and resources used by respondents to respond) and cost, and the actual data collection instruments FEMA will use.

**DATES:** Comments must be submitted on or before July 28, 2011.

**ADDRESSES:** Submit written comments on the proposed information collection to the Office of Information and Regulatory Affairs, Office of Management and Budget. Comments should be addressed to the Desk Officer for the Department of Homeland Security, Federal Emergency Management Agency, and sent via electronic mail to [oir.submission@omb.eop.gov](mailto:oir.submission@omb.eop.gov) or faxed to (202) 395-5806.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information or

copies of the information collection should be made to Director, Records Management Division, 1800 South Bell Street, Arlington, VA 20598-3005, facsimile number (202) 646-3347, or e-mail address *FEMA-Information-Collections-Management@dhs.gov*.

#### SUPPLEMENTARY INFORMATION:

##### Collection of Information

*Title:* National Fire Academy Long-term Evaluation Form for Supervisors and National Fire Academy Long-term Evaluation Form for Students/Trainees.

*Type of Information Collection:* Extension, without change, of a currently approved information collection.

*OMB Number:* OMB No. 1660-0039.

*Form Titles and Numbers:* FEMA Form 078-0-2A, NFA Long-Term Evaluation Student/Trainee; FEMA Form 078-0-2, NFA Long-Term Evaluation Supervisors.

*Abstract:* The National Fire Academy Long-Term Evaluation Form will be used to evaluate all National Fire Academy (NFA) on-campus resident training courses. Course graduates and their supervisors will be asked to evaluate the impact of the training on both individual job performance and the fire and emergency response department/community where the student works. The data provided by students and supervisors is used to update existing NFA course materials and to develop new courses that reflect the emerging issues/needs of the Nation's fire service.

*Affected Public:* State, local or Tribal Government.

*Estimated Number of Respondents:* 4,500.

*Frequency of Response:* Once.

*Estimated Average Hour Burden per Respondent:* .16 burden hours.

*Estimated Total Annual Burden Hours:* 697.5 burden hours.

*Estimated Cost:* There are no annual start-up or capital costs.

Dated: June 22, 2011.

**Lesia M. Banks,**

*Director, Records Management Division, Mission Support Bureau, Federal Emergency Management Agency, Department of Homeland Security.*

[FR Doc. 2011-16122 Filed 6-27-11; 8:45 am]

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## DEPARTMENT OF HOMELAND SECURITY

### U.S. Customs and Border Protection

#### Agency Information Collection Activities; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

**AGENCY:** U.S. Customs and Border Protection, Department of Homeland Security.

**ACTION:** 30-Day notice and request for comments; Establishment of a new information collection.

**SUMMARY:** As part of a Federal Government-wide effort to streamline the process to seek feedback from the public on service delivery, U.S. Customs and Border Protection has submitted a Generic Information Collection Request (Generic ICR): "Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery" to OMB for approval under the Paperwork Reduction Act (PRA) (44 U.S.C. 3501 *et seq.*) This document is published to obtain comments from the public and affected agencies. This proposed information collection was previously published in the **Federal Register** (75 FR 80542) on December 22, 2010, allowing for a 60-day comment period.

**DATES:** Written comments should be received on or before July 28, 2011.

**ADDRESSES:** Interested persons are invited to submit written comments on this proposed information collection to the Office of Information and Regulatory Affairs, Office of Management and Budget. Comments should be addressed to the OMB Desk Officer for Customs and Border Protection, Department of Homeland Security, and sent via electronic mail to [oir\\_submission@omb.eop.gov](mailto:oir_submission@omb.eop.gov) or faxed to (202) 395-5806.

**SUPPLEMENTARY INFORMATION:** U.S. Customs and Border Protection (CBP) encourages the general public and affected Federal agencies to submit written comments and suggestions on proposed and/or continuing information collection requests pursuant to the Paperwork Reduction Act (Pub. L. 104-13). Your comments should address one of the following four points:

- (1) Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency/component, including whether the information will have practical utility;
- (2) Evaluate the accuracy of the agencies/components estimate of the burden of the proposed collection of

information, including the validity of the methodology and assumptions used;

(3) Enhance the quality, utility, and clarity of the information to be collected; and

(4) Minimize the burden of the collections of information on those who are to respond, including the use of appropriate automated, electronic, mechanical, or other technological techniques or other forms of information.

*Title:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

*Abstract:* The information collection activity will garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic