

**Form Numbers:** FEMA Form 517-1, Agent Referral Program Enrollment, FEMA Form 512-1, FEMA Inbound Script.

**Abstract:** The information collection serves two purposes: (1) allows the NFIP to service requests for flood insurance information or agent referral services

from potential purchasers through calls to the toll-free number or by visiting the Web site, and (2) allows insurance agents to enroll in the Agent Referral Program and Agent Co-Op Program. Should the request include an insurance agent referral, the name and business address of insurance agents in the

caller's geographic area, who are enrolled in the referral service, are provided.

**Affected Public:** Individuals or households; Business or other for-profit; Not-for-profit institutions.

**Estimated Total Annual Burden Hours:** 3,943 Hours.

TABLE A.12—ESTIMATED ANNUALIZED BURDEN HOURS AND COSTS

Type of respondent	Form name/form No.	Number of respondents	Number of responses per respondent	Avg. burden per response (in hours)	Total annual burden (in hours)	Avg. hourly wage rate	Total annual respondent cost
Individual or household.	Call to call center and visitors to the Web site/ FEMA Form 512-1.	73,017	1	0.05	3,651	\$14.61	\$53,338.92
Businesses or other for-profit.	Agent Referral Program Enrollment Form/ FEMA Form 517-1.	8,779	1	0.033	292	28.10	8,140.77
Total .....	.....	81,796	.....	.....	3,943	.....	61,479.69

**Estimated Cost:** The estimated annualized cost to respondents based on wage rate categories is \$61,479.69. The estimated cost to the Federal Government is \$392,201.00.

**Comments:** Written comments are solicited to (a) Evaluate whether the proposed data collection is necessary for the proper performance of the agency, including whether the information shall have practical utility; (b) evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used; (c) enhance the quality, utility, and clarity of the information to be collected; and (d) minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses. Comments must be submitted on or before December 15, 2008.

**ADDRESSES:** Interested persons should submit written comments to Office of Management, Records Management Division, Federal Emergency Management Agency, 500 C Street, SW., Washington, DC 20472, Mail Drop Room 301.

**FOR FURTHER INFORMATION CONTACT:** Contact Carolyn Goss, Program Analyst,

Mitigation, Risk Insurance, Industry and Public Relations Branch, (703) 605-0631 for additional information. You may contact the Records Management Division for copies of the proposed collection of information at facsimile number (202) 646-3347 or e-mail address: [FEMA-Information-Collections@dhs.gov](mailto:FEMA-Information-Collections@dhs.gov).

**Pamela J. Carcirieri,**

*Acting Director, Records Management Division, Office of Management, Federal Emergency Management Agency, Department of Homeland Security.*

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**BILLING CODE 9110-41-P**

## DEPARTMENT OF HOMELAND SECURITY

### Federal Emergency Management Agency

#### Agency Information Collection Activities: Submission for OMB Review; Comment Request

**AGENCY:** Federal Emergency Management Agency, DHS.

**ACTION:** Notice; 30-day notice and request for comments; New collection, 1660-NW32; FEMA Form 90-152.

**SUMMARY:** The Federal Emergency Management Agency, as part of its continuing effort to reduce paperwork

and respondent burden, invites the general public and other Federal agencies to take this opportunity to comment on a new information collection. In accordance with the Paperwork Reduction Act of 1995, this notice seeks comments concerning the FEMA Public Assistance Program Customer Satisfaction Survey results to measure program performance.

#### Collection of Information

**Title:** FEMA Public Assistance Program Customer Satisfaction Survey.

**OMB Number:** 1660-NW32.

**Abstract:** The purpose of the FEMA Public Assistance Program Customer Satisfaction Survey is to measure program performance against standards for performance and customer service: measure achievement of Government Performance and Results Act (GPRA) objectivities and generally gauge and make improvements to disaster services that increase customer satisfaction and program effectiveness.

**Affected Public:** Business or other for-profit, Not-for-profit, Farms, Federal Government, State, Local and Tribal Government.

**Number of Respondents:** 3,280.

**Estimated Time per Respondent:** .59 hours.

**Estimated Total Annual Hour Burden:** 1,920 hours.

## ANNUAL HOUR BURDEN

Project/activity (survey, form(s), focus group, worksheet, etc.)	Number of respondents	Frequency of responses	Hour burden per response (hours)	Annual responses	Total annual hour burden (hours)
	(A)	(B)	(C)	(D) = (A × B)	(E) = (C × D)
PA Mailed Survey .....	3,200	1	0.3	3,200	960
PA Focus Groups .....	80	1	12	80	960
Total .....	3,280	.....	.....	3,280	1,920

*Frequency of Response:* Annually.

*Comments:* Interested persons are invited to submit written comments on the proposed information collection to the Office of Information and Regulatory Affairs, Office of Management and Budget. Comments should be addressed to Desk Officer for the Department of Homeland Security, Federal Emergency Management Agency, and sent via electronic mail to [oir.submission@omb.eop.gov](mailto:oir.submission@omb.eop.gov) or faxed to (202) 395-6974. Comments must be submitted on or before November 14, 2008.

**FOR FURTHER INFORMATION CONTACT:**

Requests for additional information or copies of the information collection should be made to Acting Director, Records Management Division, 500 C Street, SW., Washington, DC 20472, Mail Drop Room 301, facsimile number (202) 646-3347, or e-mail address [FEMA-Information-Collections@dhs.gov](mailto:FEMA-Information-Collections@dhs.gov).

**Pamela Carcirieri,**

*Acting Director, Records Management Division, Office of Management, Federal Emergency Management Agency, Department of Homeland Security.*

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BILLING CODE 9110-10-P

**DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**

[Docket No. FR-5187-N-57]

**Congressional Earmark Grants**

**AGENCY:** Office of the Chief Information Officer, HUD.

**ACTION:** Notice.

**SUMMARY:** The proposed information collection requirement described below has been submitted to the Office of Management and Budget (OMB) for

review, as required by the Paperwork Reduction Act. The Department is soliciting public comments on the subject proposal.

The Department of Housing and Urban Development's Congressional Grants Division will administer congressionally mandated grants known as earmarks. These projects will be identified in HUD's annual appropriation legislation and accompanying committee reports. These earmarks generally fall into two categories: Economic Development Initiative-Special Project (EDI-SP) and Neighborhood Initiative (N) grants. Grantees are non-profit organizations, Tribal entities and local governments.

**DATES:** *Comments Due Date:* November 14, 2008.

**ADDRESSES:** Interested persons are invited to submit comments regarding this proposal. Comments should refer to the proposal by name and/or OMB approval Number (2506-NEW) and should be sent to: HUD Desk Officer, Office of Management and Budget, New Executive Office Building, Washington, DC 20503; fax: 202-395-6974.

**FOR FURTHER INFORMATION CONTACT:**

Lillian Deitzer, Reports Management Officer, QDAM, Department of Housing and Urban Development, 451 Seventh Street, SW., Washington, DC 20410; e-mail Lillian Deitzer at [Lillian.L.Deitzer@HUD.gov](mailto:Lillian.L.Deitzer@HUD.gov) or telephone (202) 402-8048. This is not a toll-free number. Copies of available documents submitted to OMB may be obtained from Ms. Deitzer.

**SUPPLEMENTARY INFORMATION:** This notice informs the public that the Department of Housing and Urban Development has submitted to OMB a request for approval of the Information collection described below. This notice is soliciting comments from members of

the public and affecting agencies concerning the proposed collection of information to: (1) Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (2) Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information; (3) Enhance the quality, utility, and clarity of the information to be collected; and (4) Minimize the burden of the collection of information on those who are to respond; including through the use of appropriate automated collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

**This Notice also Lists the Following Information**

*Title of Proposal:* Congressional Earmark Grants.

*OMB Approval Number:* 2506-NEW.

*Form Numbers:* SF-424; SFLL; SF-199A; HUD-27053; HUD-27054; SF-269A, SF-424 B, HUD-27056.

*Description of the Need for the Information and Its Proposed Use:*

The Department of Housing and Urban Development's Congressional Grants Division will administer congressionally mandated grants known as earmarks. These projects will be identified in HUD's annual appropriation legislation and accompanying committee reports. These earmarks generally fall into two categories: Economic Development Initiative-Special Project (EDI-SP) and Neighborhood Initiative (N) grants. Grantees are non-profit organizations, Tribal entities and local governments.

*Frequency of Submission:* On occasion, Semi-annually, Annually.

	Number of respondents	×	Annual responses	×	Hours per response	=	Burden hours
Reporting Burden .....	777		1		5		3,885