

wasted. Some holders become ineligible, are buried elsewhere, or simply wish to cancel a gravesite set-aside for them. Without this information, unused set-asides would exist which could be used by other veterans.

Affected Public: Individuals or households.

Estimated Annual Burden: 3,000 hours.

Estimated Average Burden Per Respondent: 10 minutes.

Frequency of Response: Biennially.

Estimated Number of Annual Respondents: 18,000.

Dated: October 17, 1997.

By direction of the Secretary.

Barbara Epps,

Management Analyst, Information Management Service.

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DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0227]

Proposed Information Collection Activity: Proposed Collection; Comment Request; Revision

AGENCY: Veterans Health Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: The Veterans Health Administration (VHA) is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice of the **Federal Register** concerning each proposed collection of information, including each proposed revision of a currently approved collection, and allow 60 days for public comment in response to the notice. This notice solicits comments on VHA's National Customer Feedback Surveys.

DATES: Written comments and recommendations on the proposed collection of information should be received on or before January 12, 1998.

ADDRESSES: Submit written comments on the collection to Ann Bickoff, Veterans Health Administration (161A1), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420. Please refer to "OMB Control No. 2900-0227" in any correspondence.

FOR FURTHER INFORMATION CONTACT: Ann Bickoff at (202) 273-8310.

SUPPLEMENTARY INFORMATION: Under the PRA of 1995 (Public Law 104-13; 44 U.S.C., 3501-3520), Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, VHA invites comments on: (1) whether the proposed collection of information is necessary for the proper performance of VHA's functions, including whether the information will have practical utility; (2) the accuracy of VHA's estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) way to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.

Title: National Customer Feedback Surveys.

Survey Instruments and Form Numbers: a. Prosthetic Patient Satisfaction Survey, VA Form 10-0142B.

b. Customer Feedback Surveys, VA Form 10-1465 (Series): Nationwide Inpatient Survey, VA Form 10-1465-1; Mental Health Insert, VA Form 10-1465-2; Nationwide Outpatient Survey, VA Form 10-1465-3; Health Update Insert, VA Form 10-1465-4; Persian Gulf Patient Survey Inpatient, VA Form 10-1465-5; Persian Gulf Patient Survey Outpatient, VA Form 10-1465-6; Spinal Cord Injury Inpatient Survey, VA Form 10-1465-7; Spinal Cord Injury Outpatient Survey, VA Form 10-1465-8; Home Based Primary Care, VA Form 10-1465-9; Nursing Home Care, VA Form 10-1465-10; Women Veterans Patient Survey, VA Form 10-1465-11; Ambulatory Care Team, VA Form 10-1465-12.

c. Dietetic Service Survey, VA Form 10-5387.

OMB Control Number: 2900-0227.

Type of Review: Extension of a currently approved collection.

Abstract: a. The Prosthetic Patient Satisfaction Survey is used to systematically obtain information from prosthetic patients that can be used to identify problems or complaints that need attention and to improve the quality of prosthetic services. The information obtained from the survey will be integrated into each VA filed facility's overall Quality Management Program.

b. The Customer Feedback Surveys are used to implement Title 38, U.S.C., Section 219, which requires the Secretary of Veterans Affairs to evaluate programs and provision of services to beneficiaries. The information collected meets management, medical and legislative requirements and helps assure that the VA maintains a high quality of care for those who have served the nation.

c. The Dietetic Service Survey is used to collect the necessary information to determine whether improvements are needed to enhance the patients's nutritional therapy. The information will be used to effectively gauge when improvements are needed to enhance patient's nutritional therapy. The information obtained through the survey will have practical utility at all levels of the program to plan and redirect resources and efforts to improve or maintain a high quality of service.

Affected Public: Individuals or households.

Estimated Annual Burden: 87,032 total hours.

a. Prosthetic Patient Satisfaction Survey—1,557 hours.

b. Customer Feedback Surveys: Nationwide Inpatient Survey—8,452 hours; Mental Health Insert—4,226 hours; Nationwide Outpatient Survey—6,875 hours; Health Update Insert—6,875 hours; Persian Gulf Patient Inpatient Survey—12,500 hours; Persian Gulf Patient Outpatient Survey—12,500 hours; Spinal Cord Injury Inpatient Survey—1,875 hours; Spinal Cord Injury Outpatient Survey—1,875 hours; Home Based Primary Care Survey—627 hours; Nursing Home Care Survey—1,333 hours; Women Veterans Patient Survey—1,250 hours; Ambulatory Care Team Survey—22,500 hours.

c. Dietetic Service Survey—4,587 hours.

Estimated Average Burden Per Respondent. a. Prosthetic Patient Satisfaction Survey—3 minutes.

b. Customer Feedback Surveys: Nationwide Inpatient Survey—15 minutes; Mental Health Insert—7.5 minutes; Nationwide Outpatient Survey—15 minutes; Health Update Insert—15 minutes; Persian Gulf Patient Inpatient Survey—30 minutes; Persian Gulf Patient Outpatient Survey—30 minutes; Spinal Cord Injury Inpatient Survey—22 minutes; Spinal Cord Injury Outpatient Survey—22 minutes; Home Based Primary Care Survey—15 minutes; Nursing Home Care Survey—20 minutes; Women Veterans Patient Survey—15 minutes; Ambulatory Care Team Survey—15 minutes.

c. Dietetic Service Survey—2 minutes.
Frequency of Response: On occasion.

Estimated Number of Respondents:
349,673. a. Prosthetic Patient Satisfaction Survey—31,145.
b. Customer Feedback Surveys:
Nationwide Inpatient Survey—33,810;
Mental Health Insert—33,810;
Nationwide Outpatient Survey—27,500;
Health Update Insert—27,500; Persian Gulf Patient Inpatient Survey—25,000;
Persian Gulf Patient Outpatient Survey—25,000; Spinal Cord Injury Inpatient Survey—5,000; Spinal Cord Injury Outpatient Survey—5,000; Home Based Primary Care Survey—2,507;
Nursing Home Care Survey—4,000;
Women Veterans Patient Survey—5,000;
Ambulatory Care Team Survey—90,000.
c. Dietetic Service Survey—34,400.

Dated: October 17, 1997.

By direction of the Secretary.

Barbara Epps,

Management Analyst, Information Management Service.

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DEPARTMENT OF VETERANS AFFAIRS

Advisory Committee on Minority Veterans, Notice of Meeting

The Department of Veterans Affairs (VA), in accordance with Public Law

103-446, gives notice that a meeting of the Advisory Committee on Minority Veterans will be held from Monday, December 8, 1997, through Wednesday, December 10, 1997, in Washington, DC. The purpose of the Advisory Committee on Minority Veterans is to advise the Secretary of Veterans Affairs on the administration of VA benefits and services for minority veterans, to assess the needs of minority veterans and to evaluate whether VA compensation, medical and rehabilitation services, outreach, and other programs are meeting those needs. The Committee will make recommendations to the Secretary regarding such activities.

The meeting will convene in room 230, VA Central Office (VACO) Building, 810 Vermont Avenue, NW, Washington, DC, from 8:30 A.M. to 5:00 P.M. On Monday, December 8, the Committee will receive an orientation on its duties and responsibilities. On Tuesday, December 9, the Committee will review the implementation plan for the 63 recommendations contained in its third Annual Report. The Committee will also finalize plans for each subcommittee and set the agenda for the coming year. On Wednesday, December 10, the Subcommittees will examine issues germane to their assigned areas of responsibility. These sessions will be

open to the public, up to the seating capacity of the meeting room. Because seating is limited, it will be necessary for those wishing to attend to contact Mrs. Crystal Lawrence-Greenwell, Department of Veterans Affairs (phone (202) 273-6708) prior to December 5, 1997. No time will be allocated for the purpose of receiving oral presentations from the public. However, the Committee will accept appropriate written comments from interested parties on issues affecting minority veterans. Such comments should be referred to the Committee at the following address: Advisory Committee on Minority Veterans, Center for Minority Veterans (00M), U.S. Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420.

Dated: November 5, 1997.

By Direction of the Acting Secretary.

Heyward Bannister,

Committee Management Officer

[FR Doc. 97-29787 Filed 11-12-97; 8:45 am]

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